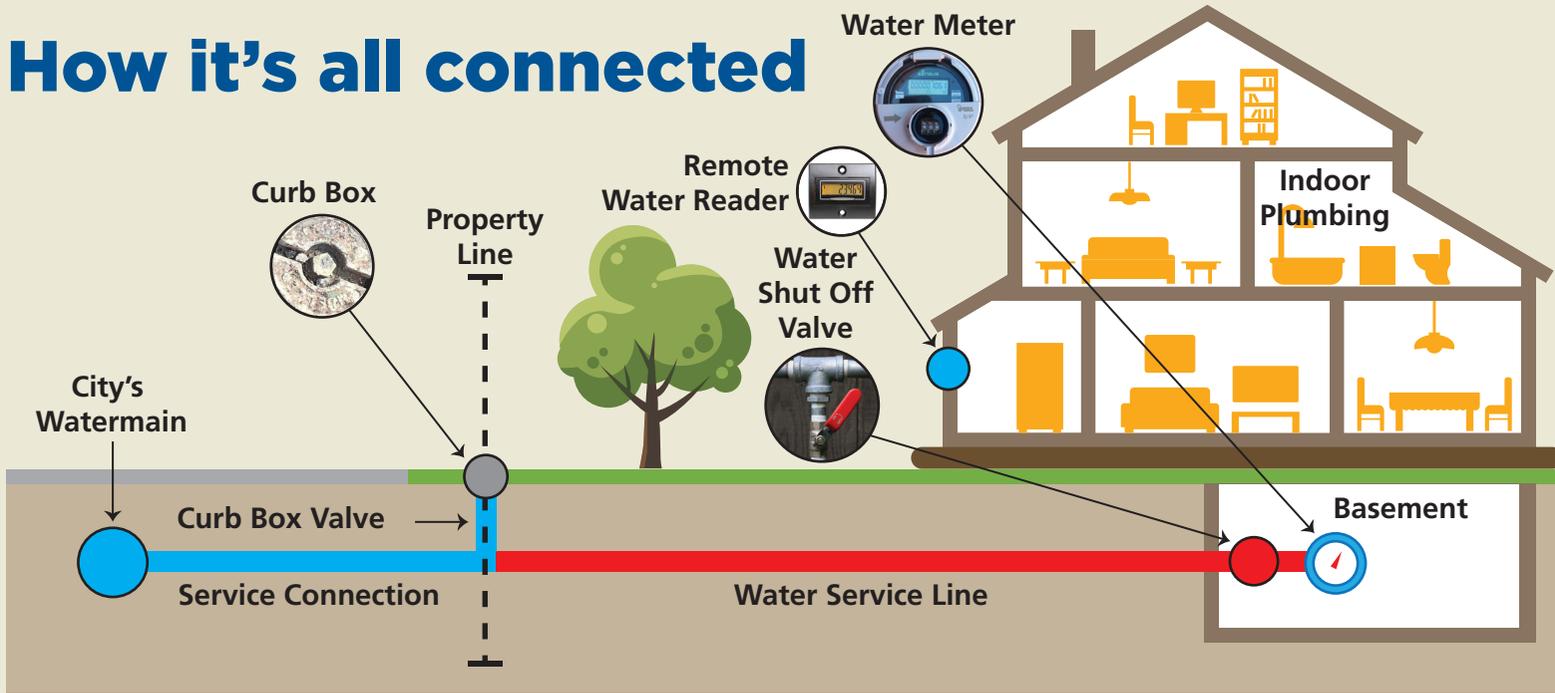


# How it's all connected



Every property in Vaughan has a curb box (also known as a water service valve) at the property line that controls the water running to a home or building from the City's watermain. This is in addition to the one you have in your home. **The curb box is a shared responsibility between the City and the homeowner.**

## VAUGHAN'S RESPONSIBILITY

- **CURB BOX:** The City owns and operates the curb box, however, because it falls on the property line, residents are responsible to keep it accessible. The curb box protects the curb shut off to the water in your home. This is a back-up shut off valve to the one located in the home and must be accessible in an emergency. The City should be called prior to any work being done in and around a curb box to complete a free inspection and prevent unnecessary damage. The City is responsible for maintaining and repairing damaged curb boxes.
- **CURB BOX VALVE:** Located underground, this valve controls the flow of water from the watermain to your property.
- **REMOTE METER READING DEVICE:** A small box mounted on the exterior of your property that allows the City to read your meter readings without entering the home.
- **SERVICE CONNECTION:** The part of the pipe that runs from the watermain to the curb box valve in front of your property.
- **WATER METER:** Records the volume of water used by your property.
- **WATERMAIN:** More than 1,000 kilometres of underground pipes throughout the city that carry water to water service lines.

## HOMEOWNER'S RESPONSIBILITY

- **CURB BOX:** The curb box is a shared responsibility with the City. It is the homeowner's responsibility to keep the curb box accessible on their property. The curb box is a round metal plate approximately 10 centimetres in diameter located on the front lawn, driveway or sidewalk of a property and is owned and operated by the City. Before any driveway or landscape work involving excavation begins, the homeowner should contact the City to avoid burying or damaging a curb box. Other reasons to contact the City include raising or lowering the curb box, replacing a cap or if the valve is damaged or leaking.
- **INDOOR PLUMBING:** The system of water pipes, drains, fittings, valves and fixtures in your building that distribute water in your home.
- **INDOOR WATER SHUT OFF VALVE:** This shuts off the water supply to your property.
- **WATER SERVICE LINE:** The water service line brings water into your home. The City is responsible for maintaining and fixing the pipes that go from the property line to the municipal watermain and sewers. The line and pipe that run from the property line to your home are the homeowner's responsibility. Since most plumbing is out of sight, behind walls or underground, the homeowner sometimes does not realize their importance until there is a problem. Homeowners should educate themselves on proper home maintenance, especially during the winter months, to prevent frozen pipes.