

Magnifico, Rose

Subject:

Deputation to Committee of the Whole: I. Duffy, Magnetsigns GTA

C 3
COMMUNICATION
CW - Oct 16/12
ITEM - Dep 3)

-----Original Message-----

From: IAN DUFFY [mailto:iduffy.magnetsigns@gmail.com]
Sent: Friday, July 27, 2012 11:22 AM
To: Abrams, Jeffrey
Subject: Deputation to Committee of the Whole

Hi Jeffrey. I would like to address the Committee of the Whole with the hopes of having them direct the Building Department to change a departmental procedure. The attached request provides a more detailed explanation. Please let me know if I can get on the agenda for the Sept. 4 meeting, which I understand is the next available opportunity.

Sincerely
Ian Duffy
Magnetsigns GTA
1404 Wallace Rd, Oakville, Ont, L6L 2Y2
Tel: 905-847-3539
Fx: 905-847-3376
IDUFFY.MAGNETSIGNS@GMAIL.COM

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The City of Vaughan
2141 Major Mackenzie Drive
Vaughan, Ontario
Canada L6A 1T1
Tel (905) 832-2281

March 7, 2012

Theresa Petrillo
Canadian Federation of Independent Business
4141 Yonge Street, Suite 401
Toronto, Ontario M2P 2A6

SENT by Regular Mail and E-Mail

Dear Ms Theresa Petrillo

RE: Requested Process Improvements to the
Mobile Sign Permit Process

Thank-you for your recent correspondence to Mayor Maurizio Bevilacqua dated February 14, 2012.

Further to your letter, as you may be aware we have reviewed this matter in great detail with Mr. Duffy and we concur with many of his suggestions respecting the need to update and modernize the mobile sign permit process. We agree with you and Mr. Duffy that a number of these suggestions would help improve our current level of customer service. The Planning Commission which includes the Building Standards and Development Planning Departments are looking forward to providing the type of on-line or electronic service that you requesting for many other permit types and other related services.

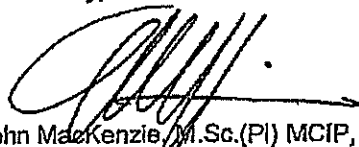
As discussed in our meeting with Mr. Duffy, modernization will take some time as there are gaps in the City's existing infrastructure that prevents the City from quickly implementing our desired changes.

As part of the City Council's approval of the City's 2012 Annual Operating and Capital Budgets additional monies have been budgeted for additional improvements to the City's Web Site and financial systems. These projects are necessary to meet our goals and are scheduled for implementation over the next two years. We are currently working with the Finance and Information Technology Departments who are key stakeholders in our efforts to modernize our approval processes.

We thank-you for your comments and concerns and we are looking forward to introducing a revised permit process as soon as we can.

Should you have any questions or require any additional information, I may be reached at (905)832-8510 Ext. 8885 or Mr. John Studdy at (905)832-8510 Ext. 8232.

Yours truly,



John MacKenzie, M.Sc.(Pl) MCIP, RPP
Commissioner of Planning

- c. His Worship Mayor Bevilacqua
Barbara Cribbett, Commissioner of Finance
Dimitri Yampolsky, Chief Information Officer
Leo Grellette, Director of Building Standards
Mr. Ian Duffy, Magnetsigns GTA