

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF NOVEMBER 21, 2017

Item 1, Report No. 41, of the Committee of the Whole (Working Session), which was adopted without amendment by the Council of the City of Vaughan on November 21, 2017.

1 YORK REGION TRANSIT (YRT/VIVA) SYSTEM PERFORMANCE UPDATE AND 2018 TRANSIT INITIATIVES CITY-WIDE

The Committee of the Whole (Working Session) recommends:

- 1) That the recommendation contained in the following report of the Deputy City Manager, Public Works and the Manager of Transportation Planning, dated November 13, 2017, be approved;
- 2) That the presentation by Mr. Adrian Kawun, Manager, Service Planning, York Region Transit, High Tech Road, Richmond Hill, and Communication C3, presentation material entitled, "*System Performance Update and 2018 Transit Initiatives*", be received; and
- 3) That the presentation by Ms. Sharon Doyle, Manager, Mobility Plus, York Region Transit, Orlando Avenue, Richmond Hill, be received.

Recommendation

The Deputy City Manager, Public Works and the Manager of Transportation Planning recommend:

1. THAT the presentation from York Region Transit staff on the System Performance Update and 2018 Transit Initiatives be received.

Contribution to Sustainability

Improvements to transit service increases the potential for people to travel by transit, which supports compact urban form and is a more sustainable form of transportation compared to single occupant vehicles.

Economic Impact

There is no economic impact resulting from the recommendations of the report.

Communications Plan

YRT/Viva has conducted extensive consultation with stakeholders to create the 2018 Transit Initiatives, including meeting with City staff and conducting a Public Information Centre in Vaughan.

Purpose

This report provides an overview of the system performance of YRT/Viva's transit services, and outlines the 2018 Transit Initiatives as background to a detailed presentation from York Region Transit staff.

Background - Analysis and Options

The System Performance Update is an annual report to measure the progress in implementing the seven key objectives of the YRT/Viva 2016 to 2020 Strategic Plan. These objectives are:

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1. Service Delivery
2. Customer Satisfaction
3. Innovation
4. Environmental Sustainability
5. Asset Management
6. Financial Sustainability
7. Performance Management

In order to continue meeting the objectives of the Strategic Plan, through extensive stakeholder consultation, five new initiatives have been identified for 2018:

1. Aligning transit services with the Toronto-York Spadina Subway Extension
2. Increasing traveler capacity on select, high-ridership routes (i.e. Jane Street and Leslie Street), with 60-foot articulated buses.
3. Aligning transit services at the Cornell Terminal.
4. Expanding on-demand services.
5. Implementing the Greater Toronto and Hamilton Area (GTHA) para-transit Memorandum of Understanding (MOU). The MOU harmonizes policies and operating practices, significantly improving Mobility Plus client transfers between jurisdictions.

Of these five initiatives, numbers 1, 2, 4 and 5 will have direct effects on the delivery of transit services within Vaughan.

The Toronto-York Spadina Subway Extension is scheduled to open December 17, 2017. Aligning transit services with the opening of the extension will result in changes to local bus routes as a result of the alignment of transit services with the Toronto-York Spadina Subway Extension. These changes will be effective on opening day. A total of eight existing local YRT routes will be modified. Four local routes operated by the Toronto Transit Commission will be assumed by YRT and integrated with existing YRT service. Existing Viva Orange and Viva Purple bus rapid transit services will be restructured, and will begin using the dedicated transitway between Edgeley Boulevard and Bowes Road.

Increasing traveler capacity on Jane Street will result in the deployment of 60-foot articulated buses on YRT Route 20 – Jane Street which serves destinations such as the VMC, Vaughan Mills, Canada's Wonderland and the future Mackenzie Vaughan Health Centre.

A new on-demand transit service during the weekday rush hours will be implemented for the Nashville Heights and Kleinburg areas, with a designated pick-up and drop-off location at Al Palladini Community Centre.

Implementation of the Greater Toronto and Hamilton Area para-transit Memorandum of Understanding will improve the services and experience of para-transit users who travel to and from areas outside of York Region.

Relationship to Term of Council Service Excellence Strategy Map (2014-2018)

The System Performance Update and 2018 Transit Initiatives support the Term of Council priorities to Continue to develop transit, cycling and pedestrian options to get around the City, and to Continue to cultivate an environmentally sustainable city.

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Regional Implications

York Region is responsible for the funding and operation of conventional and on-demand public transit services throughout York Region.

Conclusion

The presentation from YRT staff will provide an overview of the changes being made to transit services at the end of 2017 to support the opening of the Toronto-York Spadina Subway Station, and the 2018 transit service improvements in Vaughan.

Attachments

None

Report prepared by:

Christopher Tam, Transportation Project Manager, ext. 8702
Selma Hubjer, Manager, Transportation Planning, ext. 8674

System Performance Update and 2018 Transit Initiatives

**Presentation to
City of Vaughan**

Adrian Kawun
November 13, 2017



Agenda

1. System Performance
2. 2018 Transit Initiatives
3. Questions



Increasing
Business Effectiveness



Enhancing
Traveller Experience



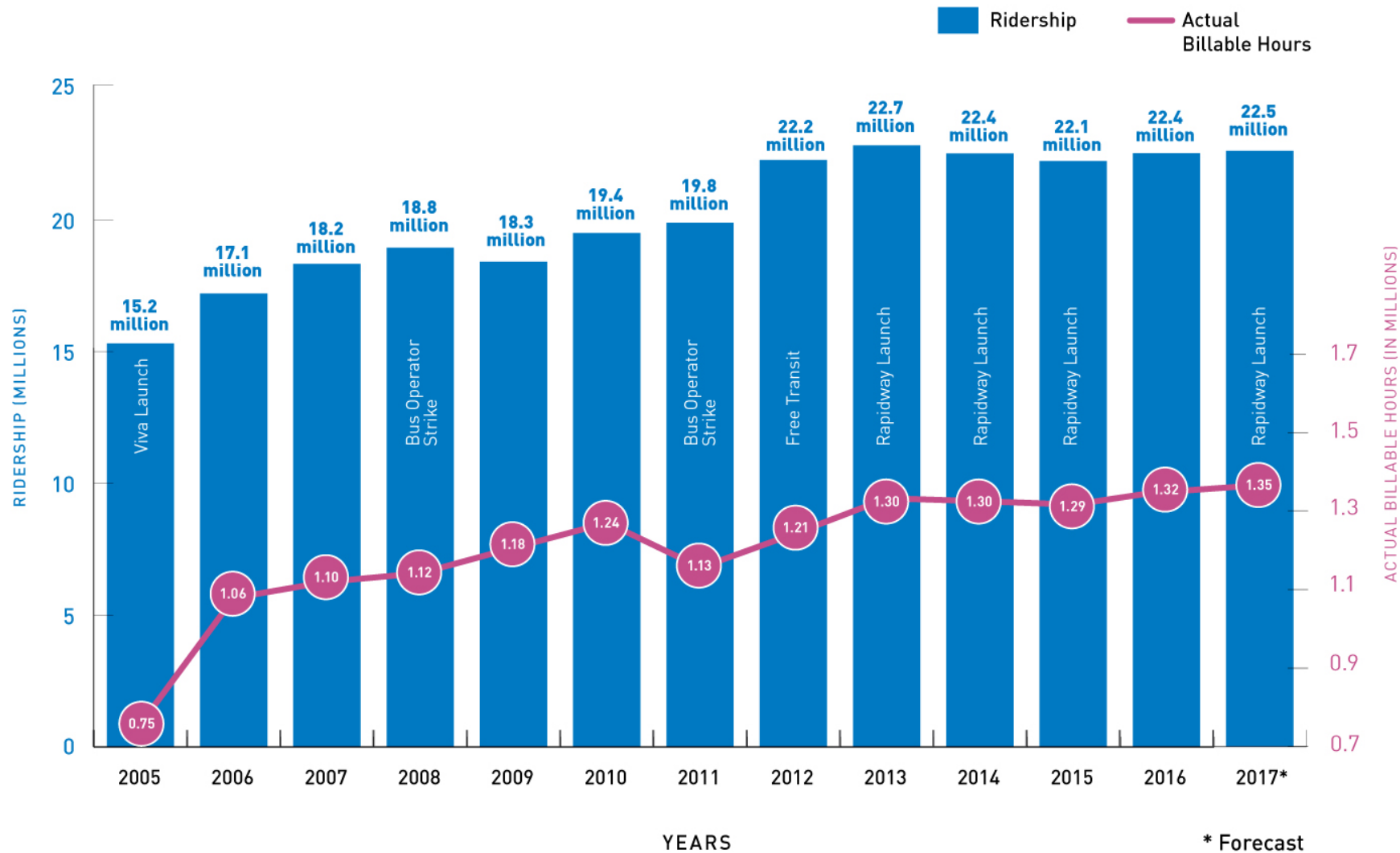
Building
System Improvements

MOVING TO 2020

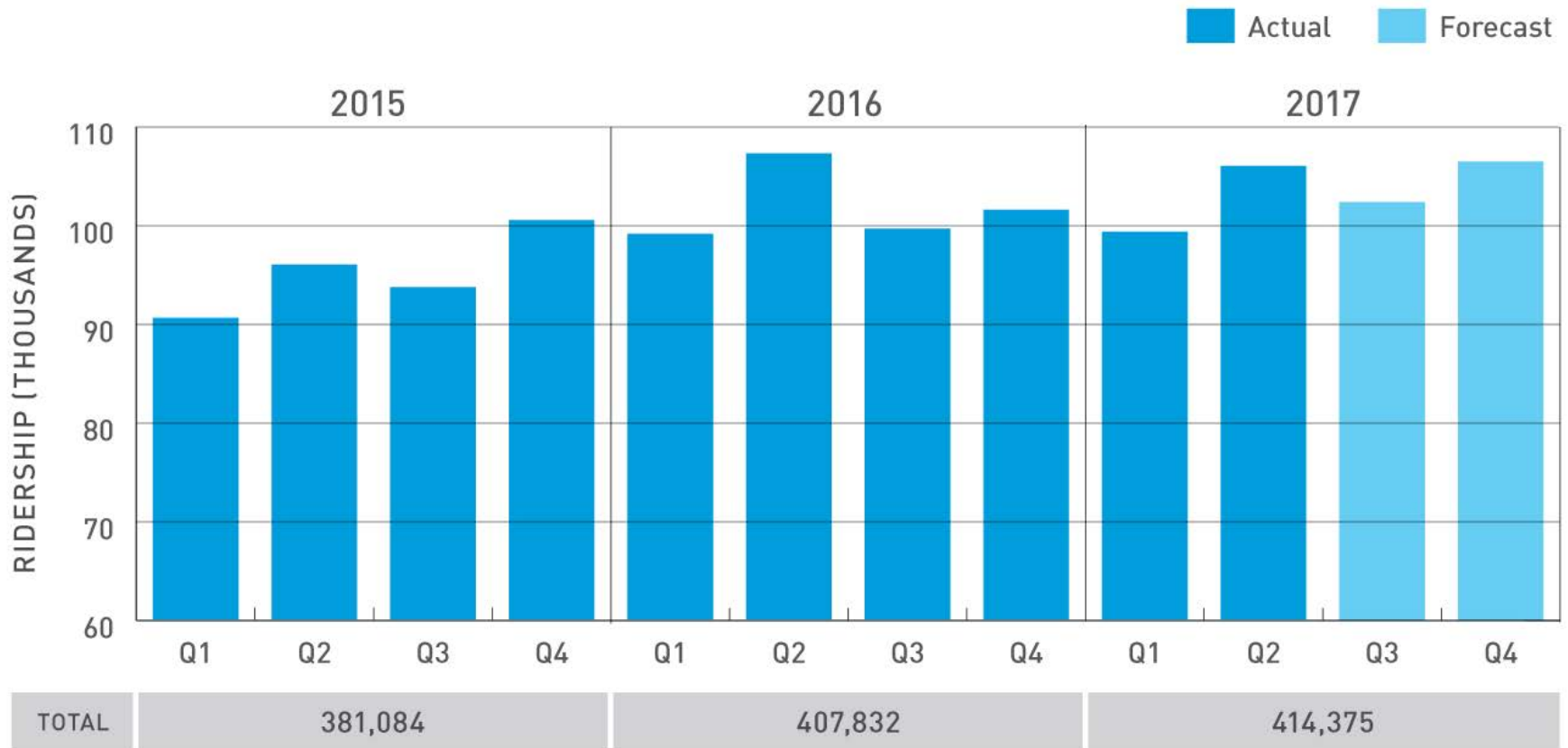
YRT/VIVA 2016-2020
STRATEGIC PLAN



Revenue Ridership

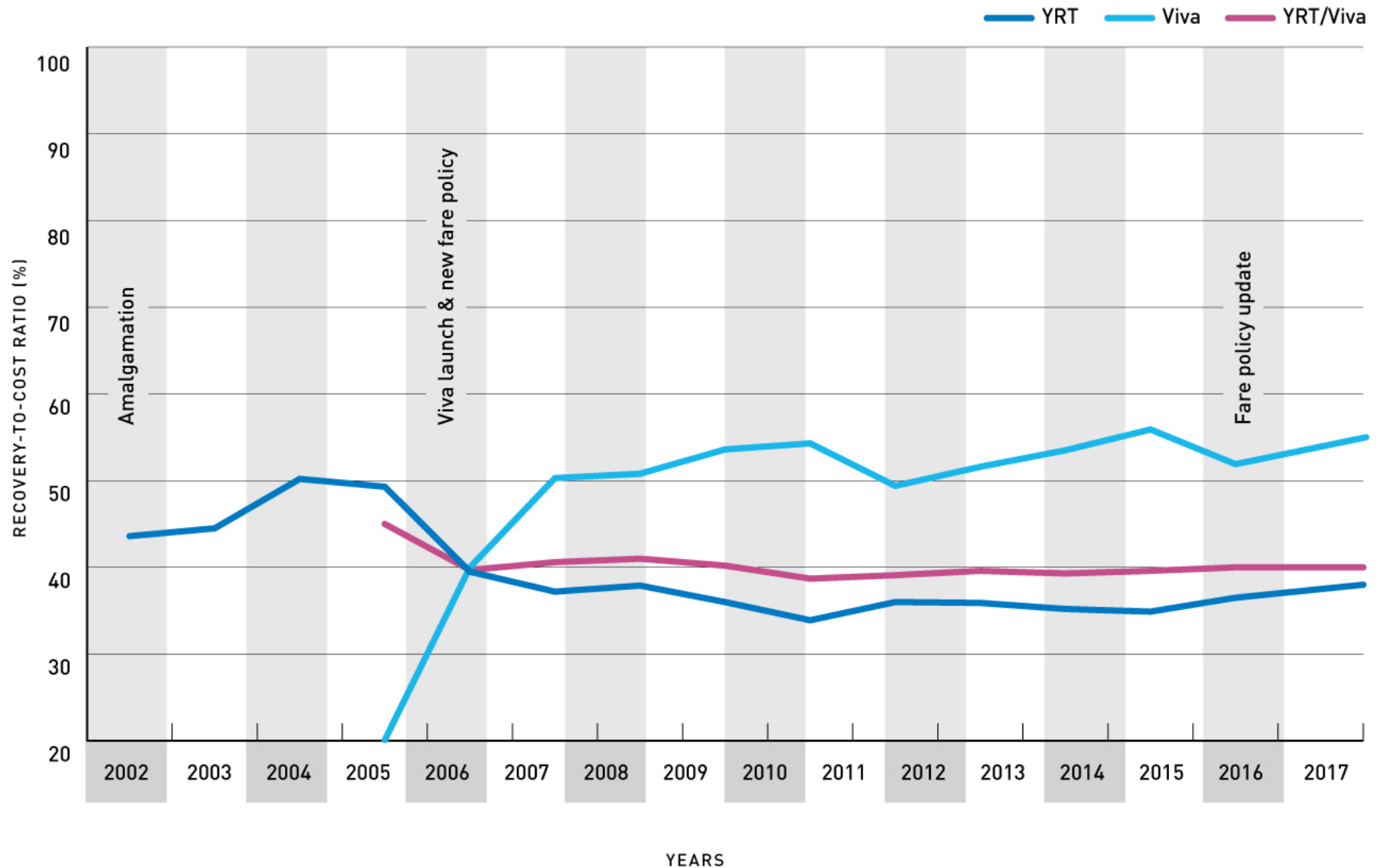


Mobility Plus Ridership

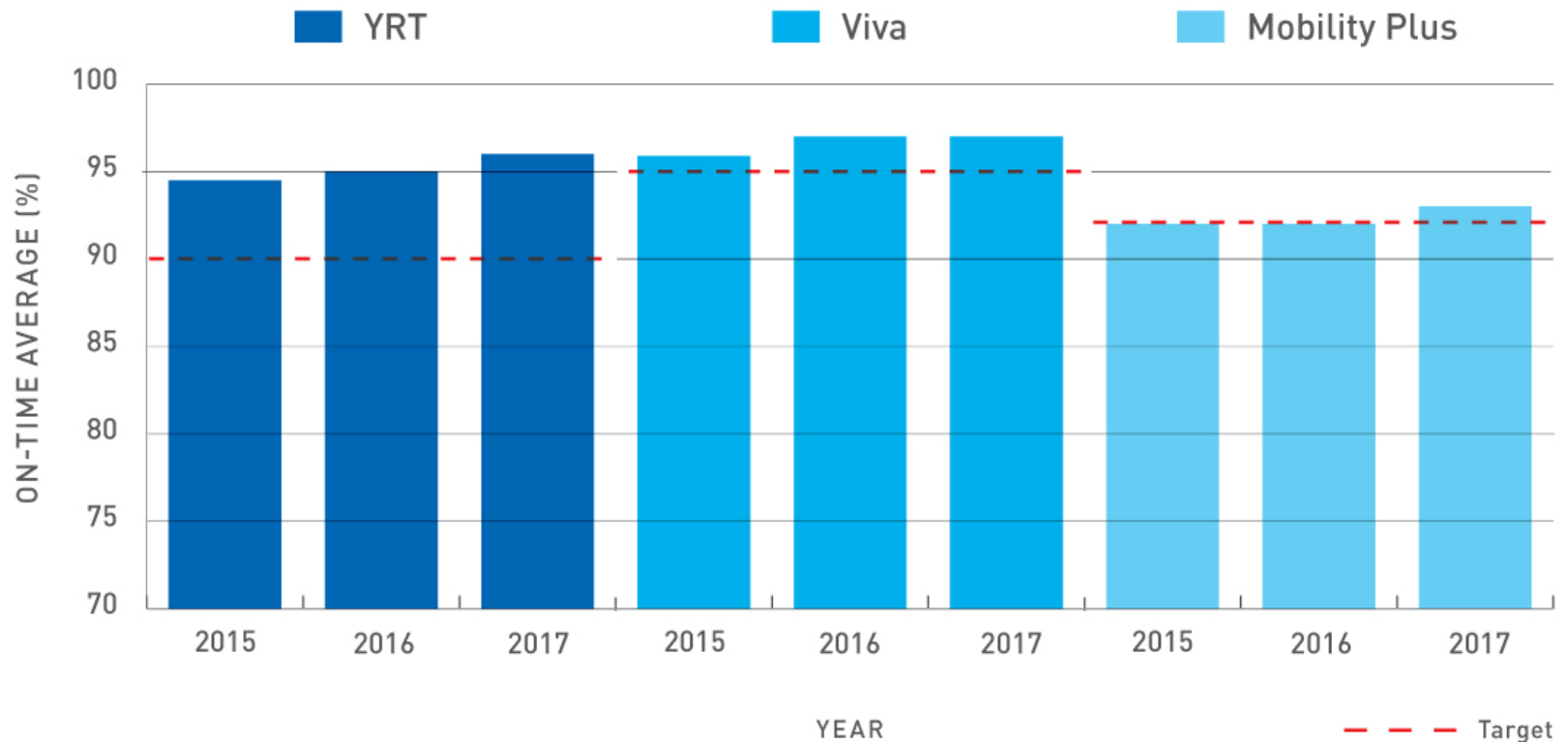


Mobility Plus ridership is expected to increase by two per cent in 2017

Revenue to Cost Ratio



On-Time Performance

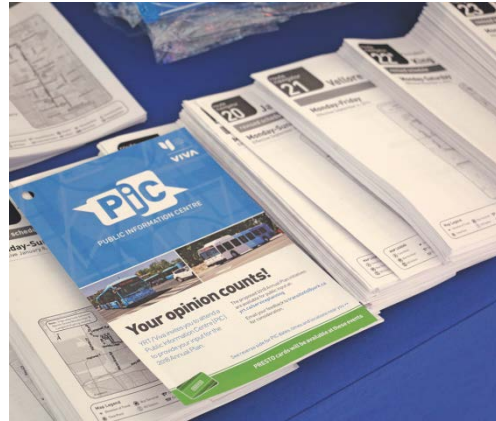


Continued reliability and quality service is YRT/Viva's focus



2018

Transit Initiatives



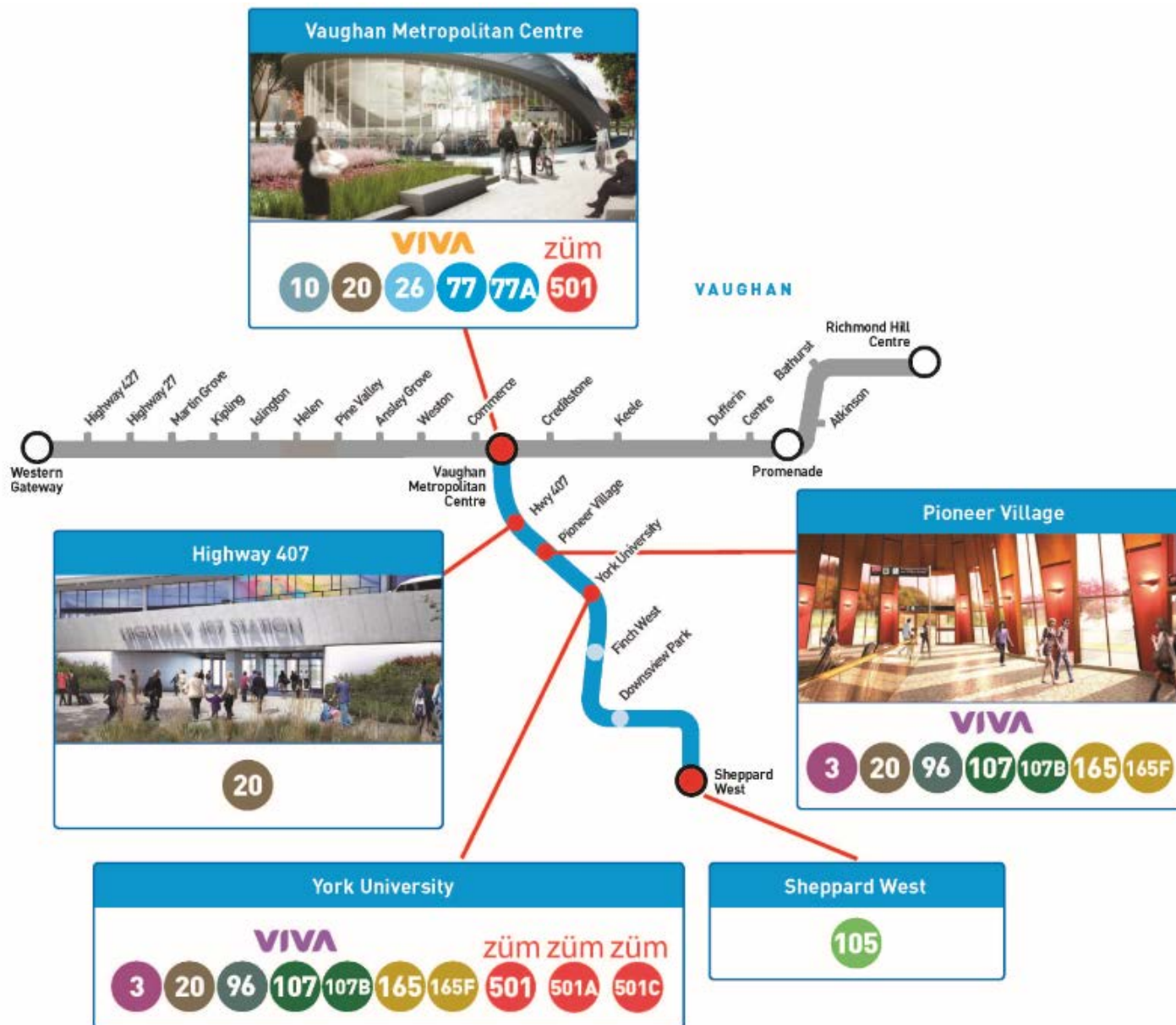
2018 Transit Initiatives

1. Toronto-York Spadina Subway Extension
2. Increased Traveller Capacity
3. Cornell Terminal
4. On-Demand Transit Strategy
5. Mobility Plus Cross-Boundary Service Enhancements

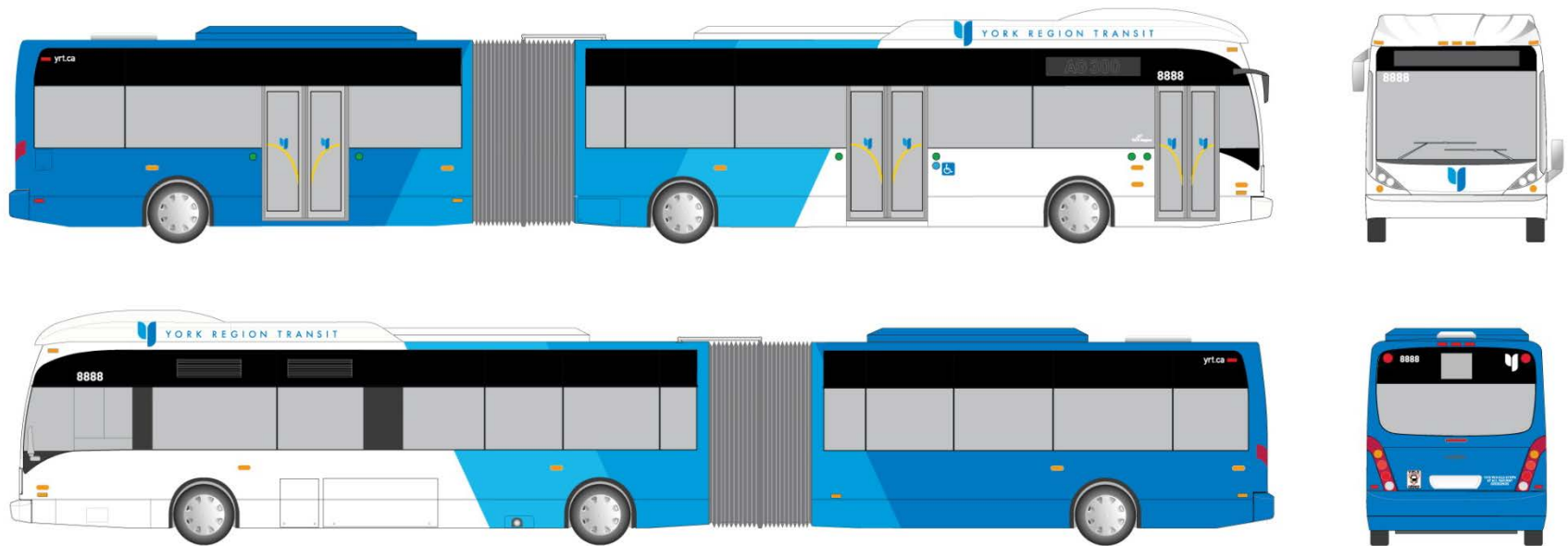


**Thirty-four service changes are proposed in 2018;
each one supports the five key initiatives**

Toronto-York Spadina Subway Extension



Increased Traveller Capacity



Operating 60-foot buses on high demand corridors is an efficient measure that also reduces the overall number of buses required

Cornell Terminal



Cornell Terminal will open in 2018 and would facilitate connections between GO Transit, Durham Region Transit and York Region Transit

On-Demand Transit Strategy



Travellers can request transit services when and where they need it

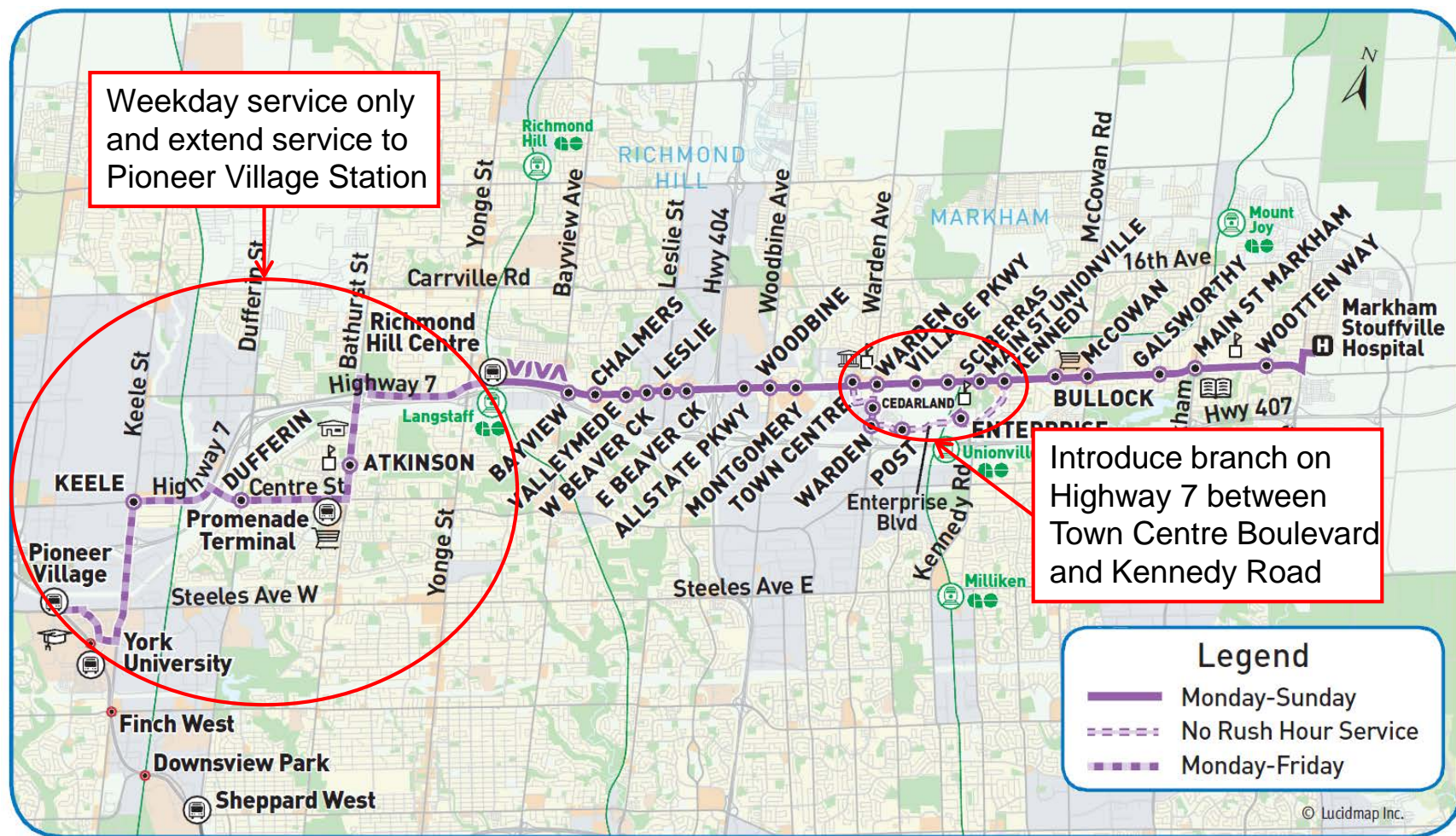
Mobility Plus Cross-Boundary Service Enhancements



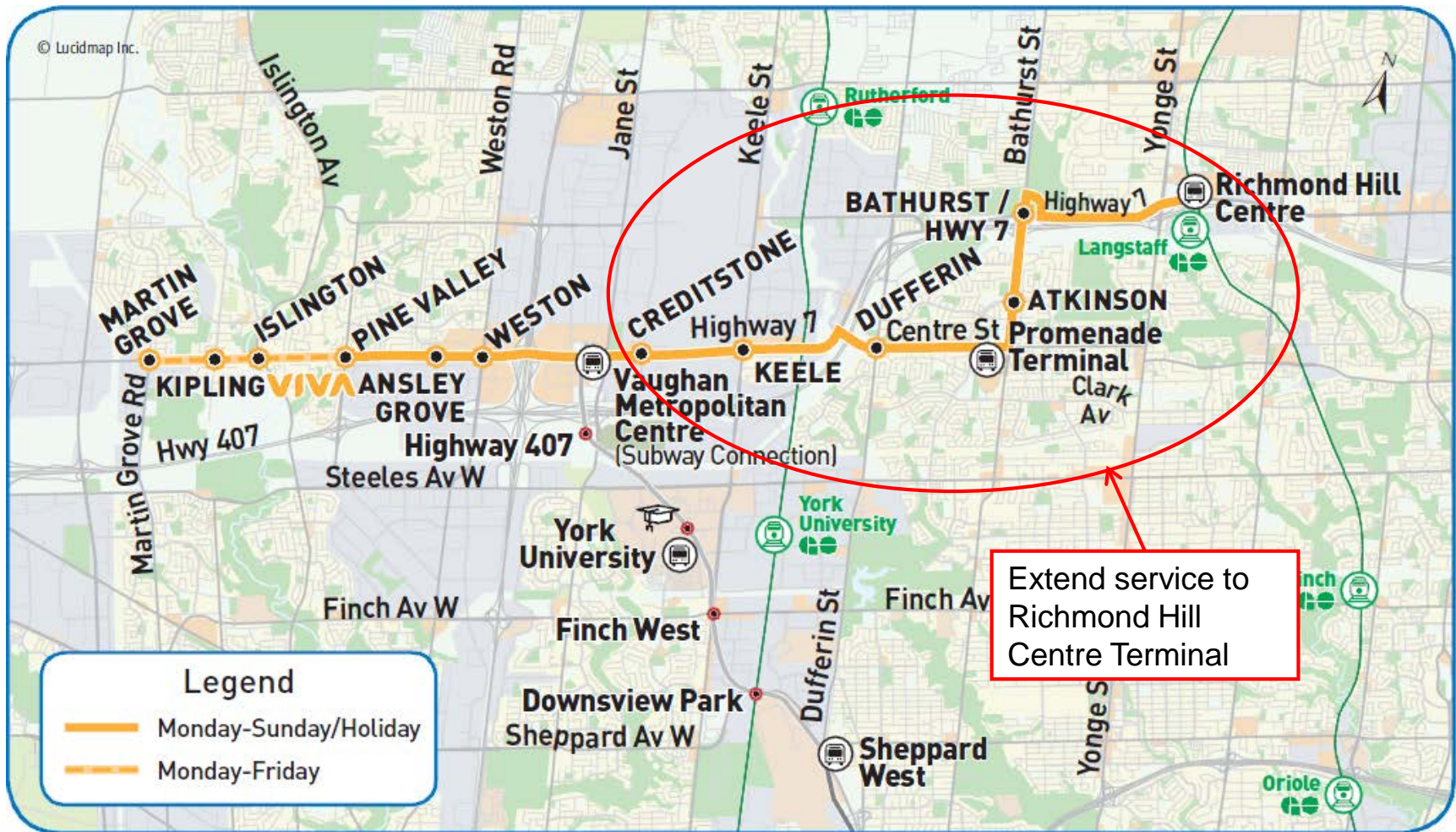
Simplifies travel for clients while making more vehicles available for spontaneous travel

2018 Transit Initiatives City of Vaughan

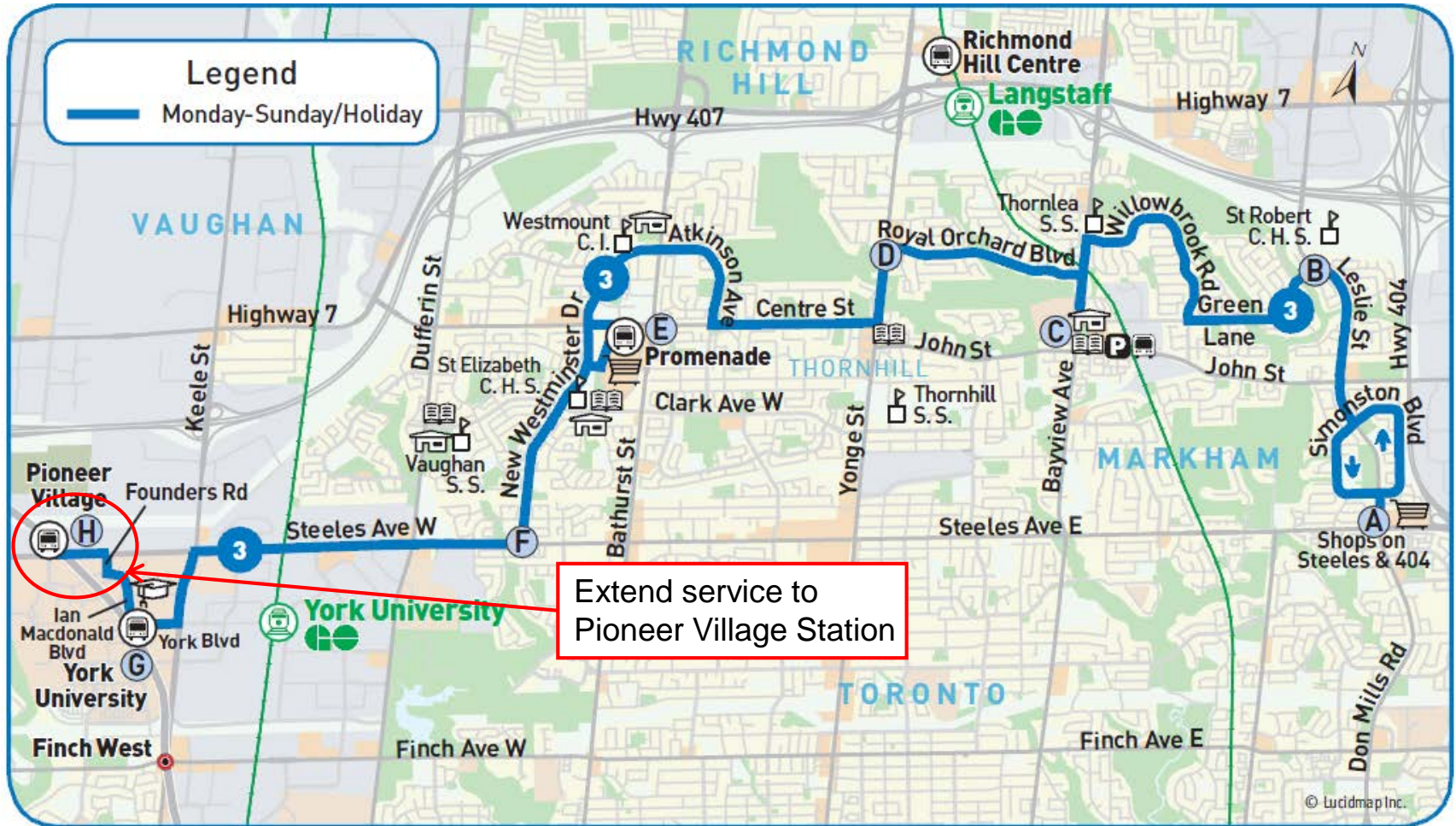
Viva purple



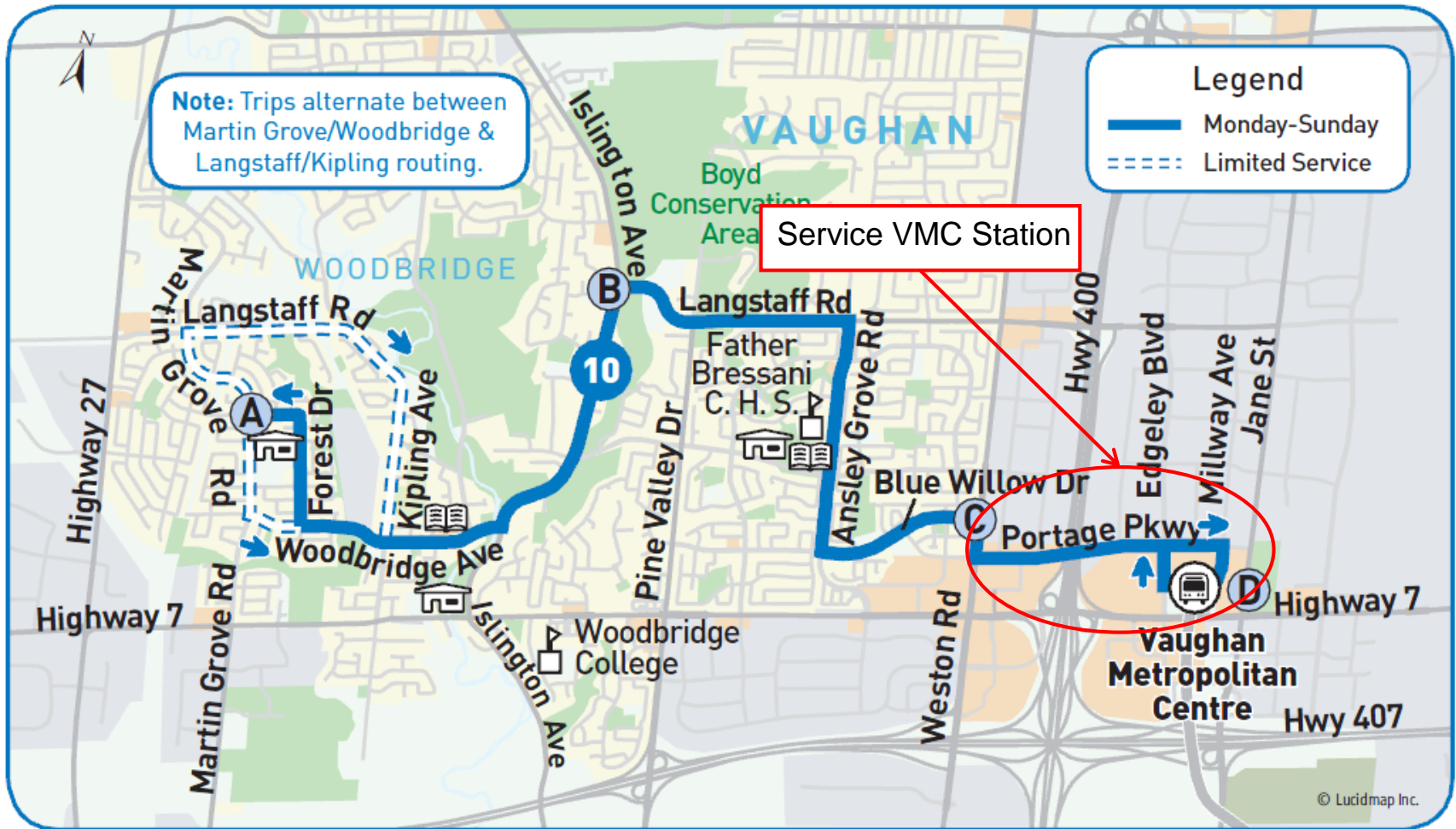
Viva orange



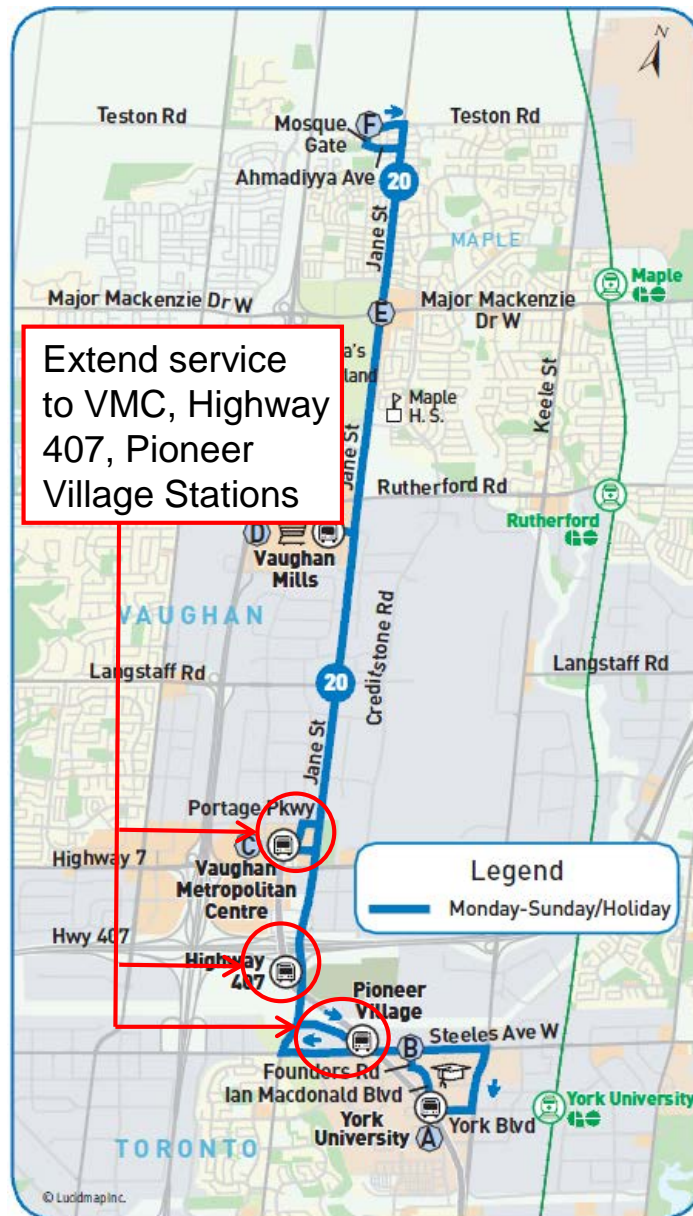
Route 3 – Thornhill



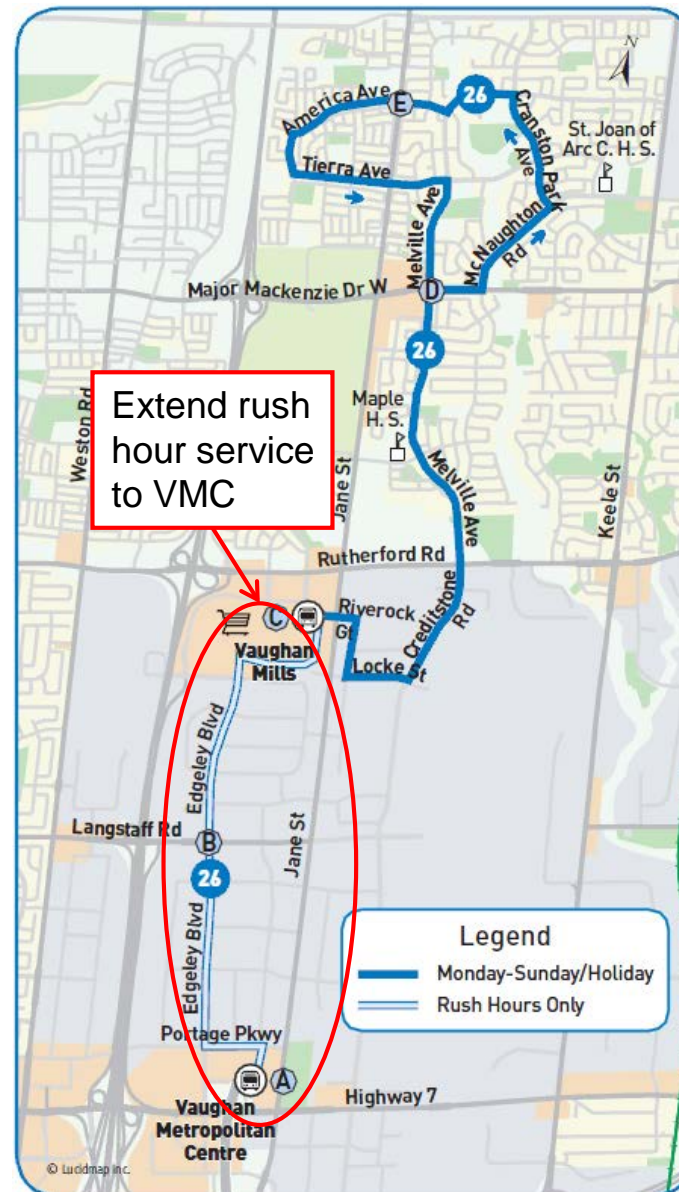
Route 10 – Woodbridge



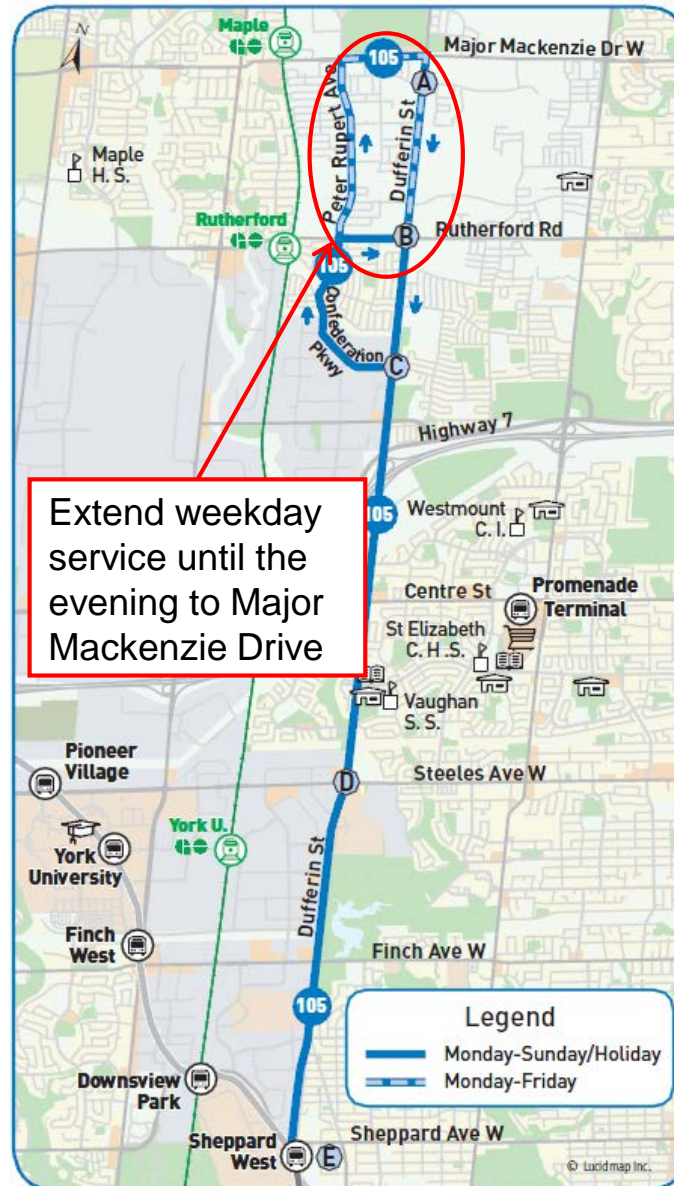
Route 20 – Jane



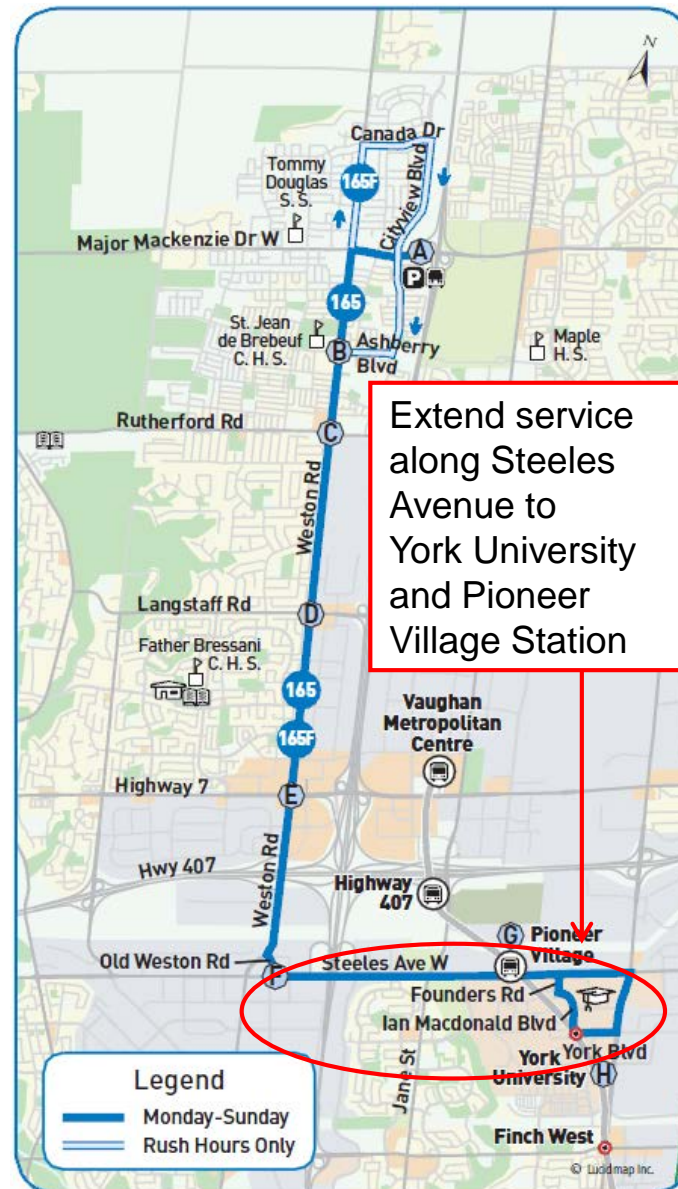
Route 26 – Maple



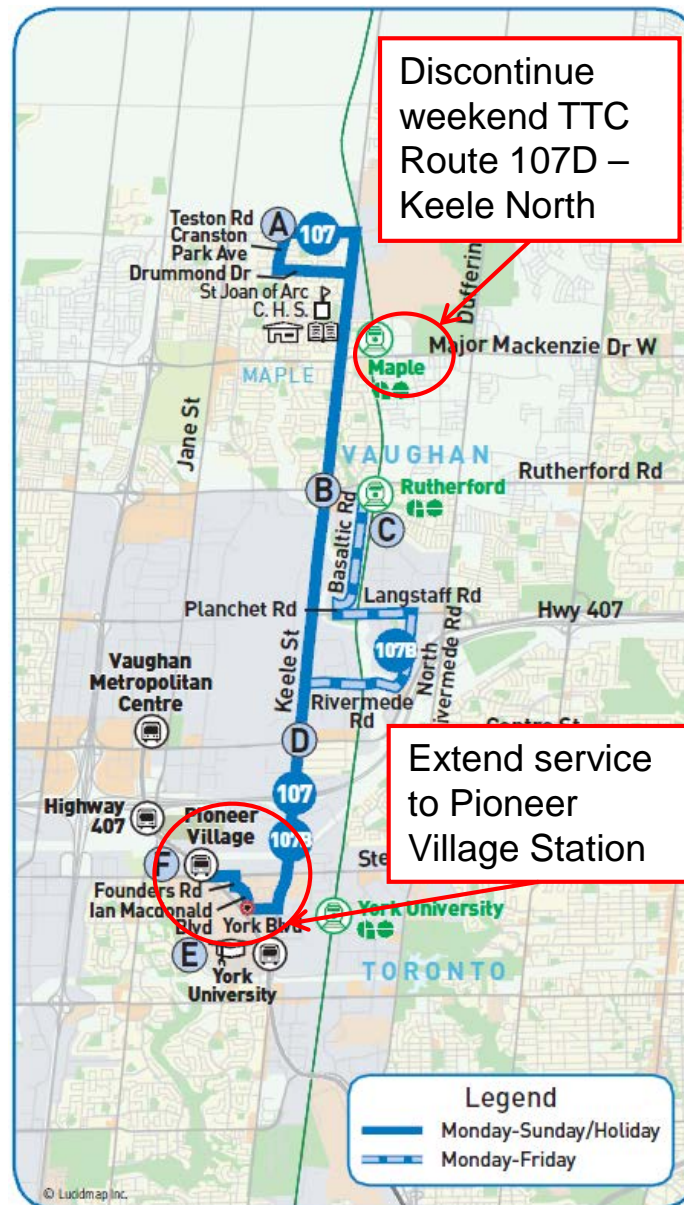
Route 105 – Dufferin



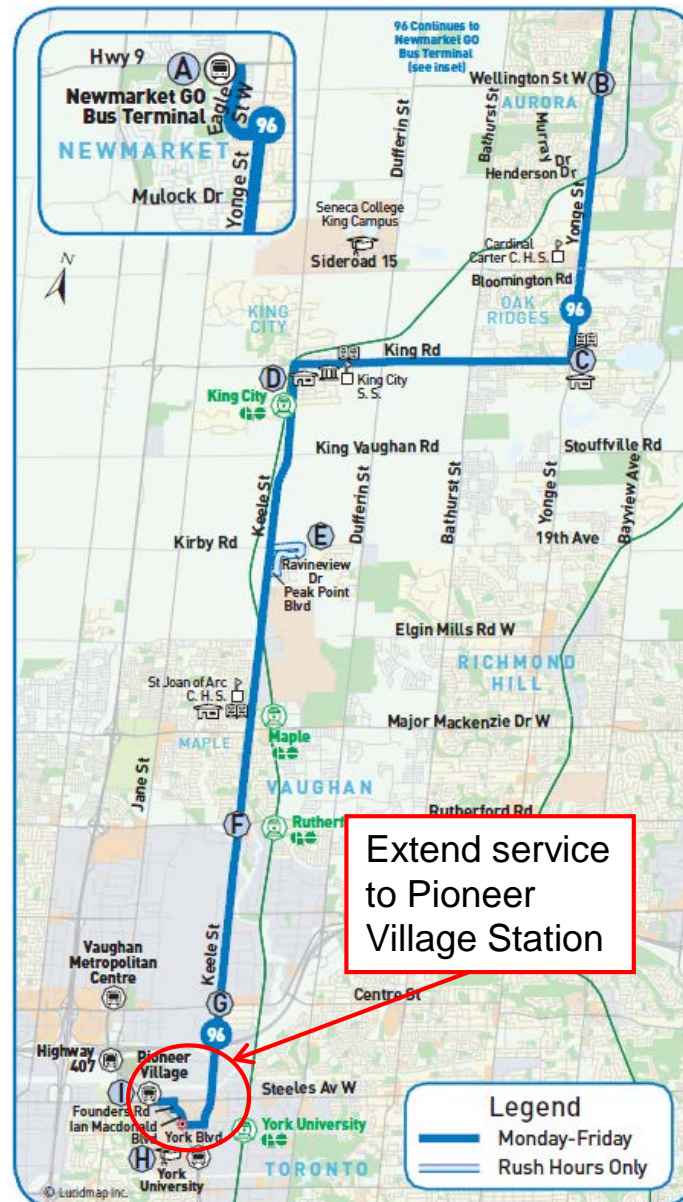
Route 165/165F – Weston



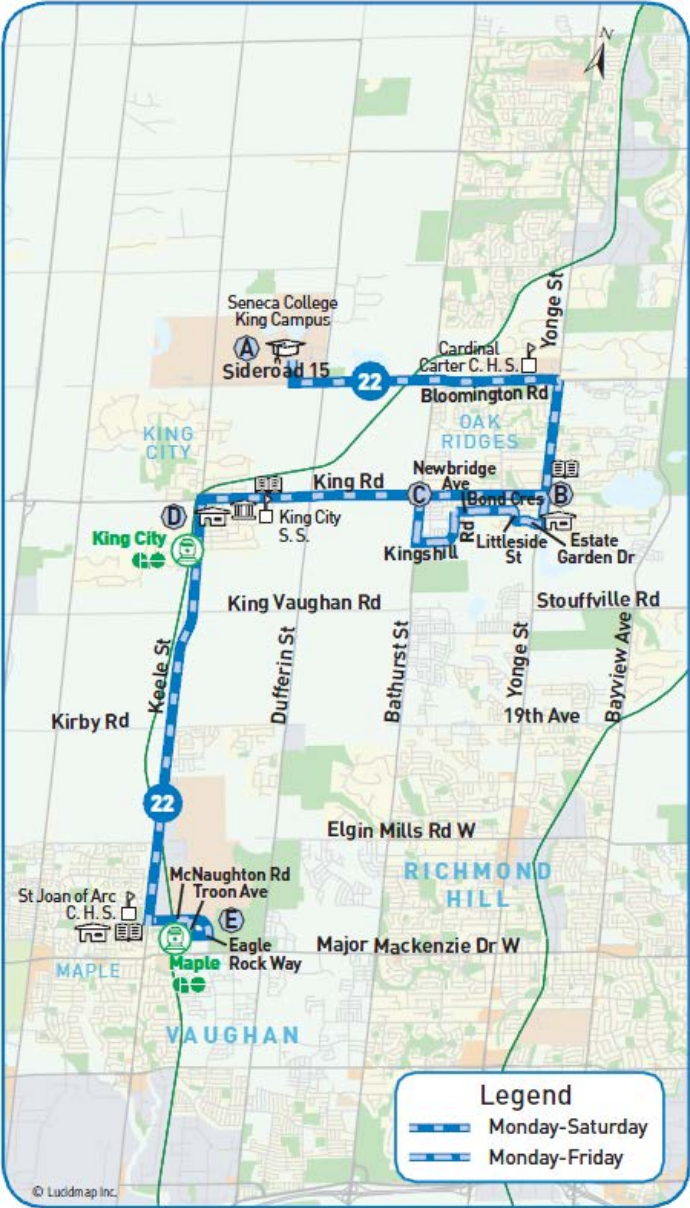
Route 107/107B – Keele



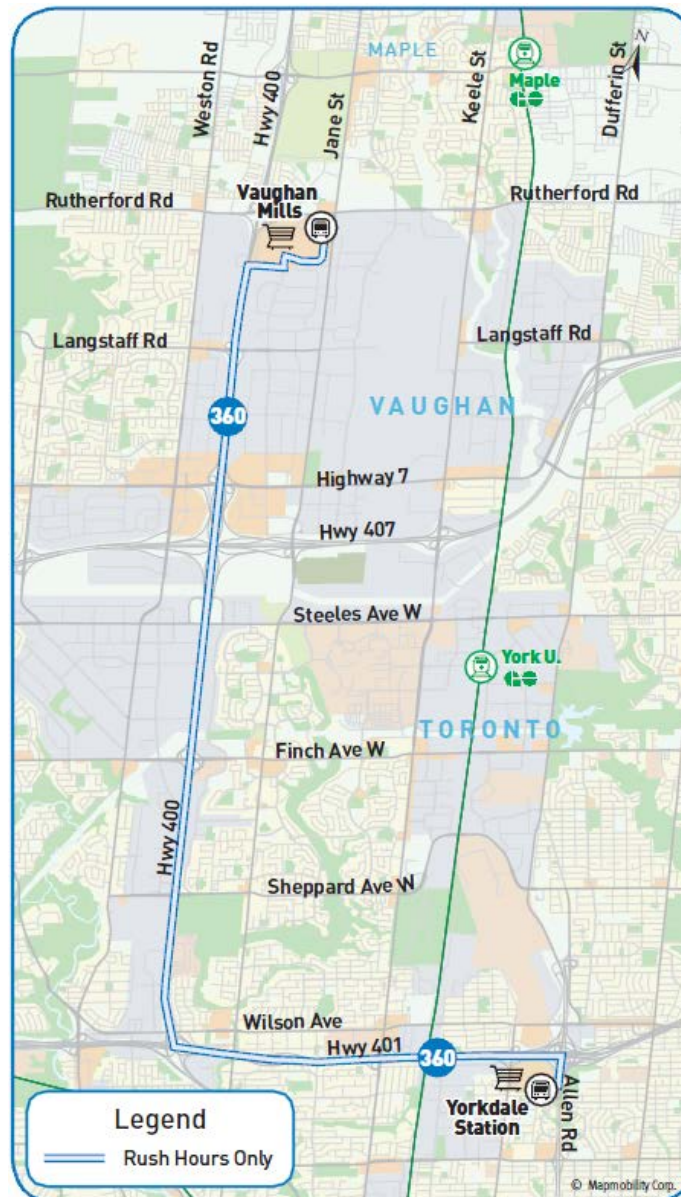
Route 96 – Keele-Yonge



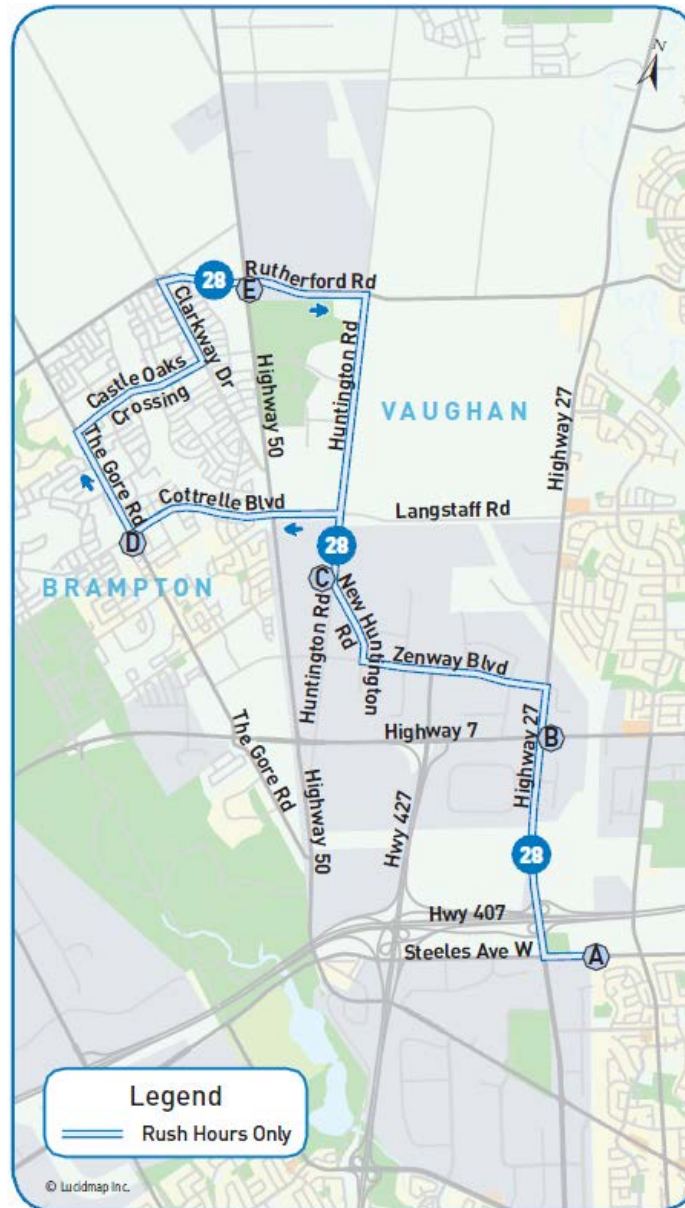
Route 22 – King City



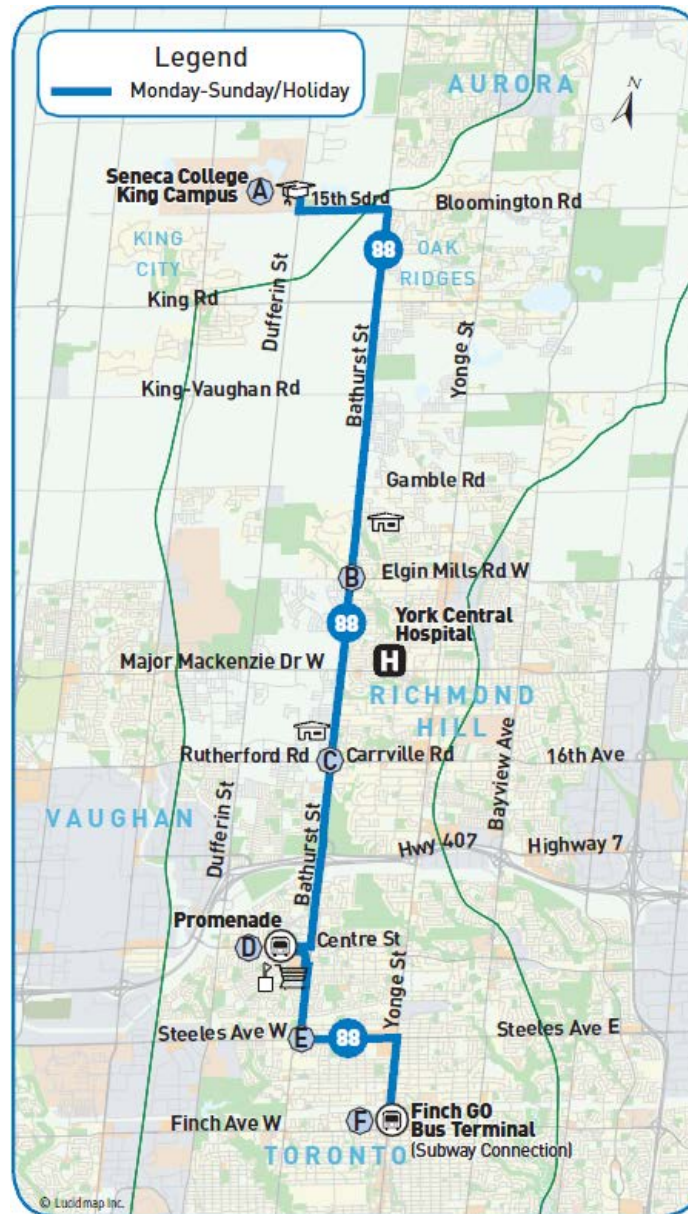
Route 360 – Vaughan Express



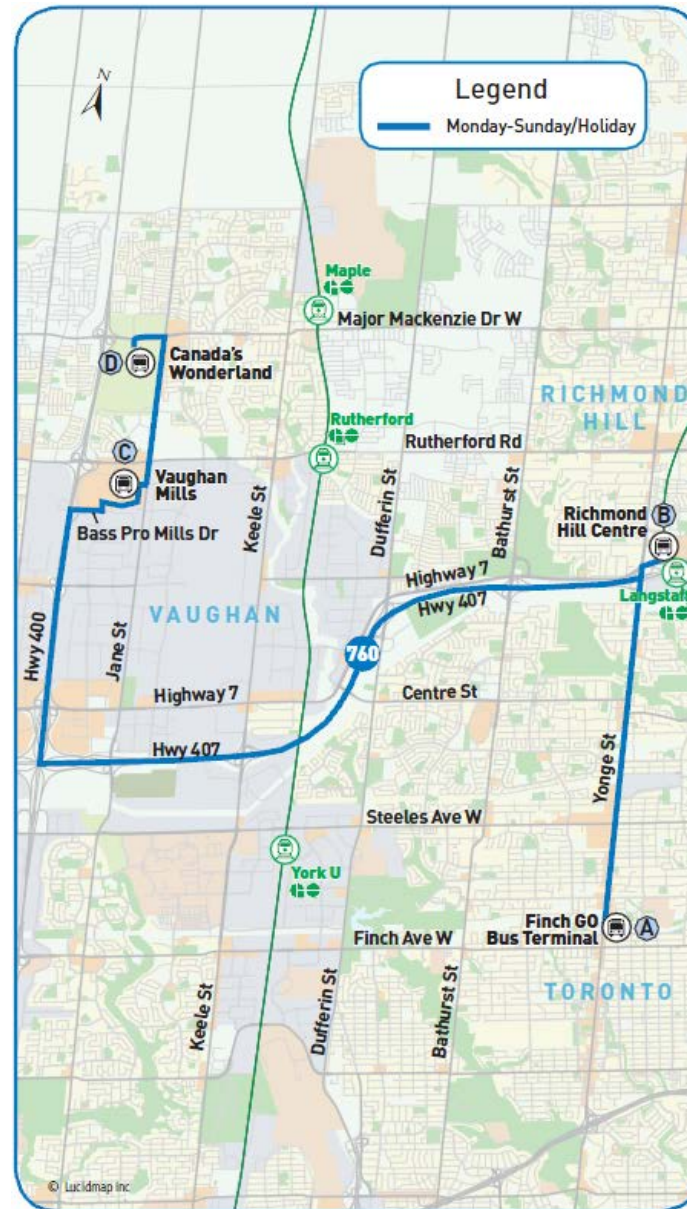
Route 28 – Huntington



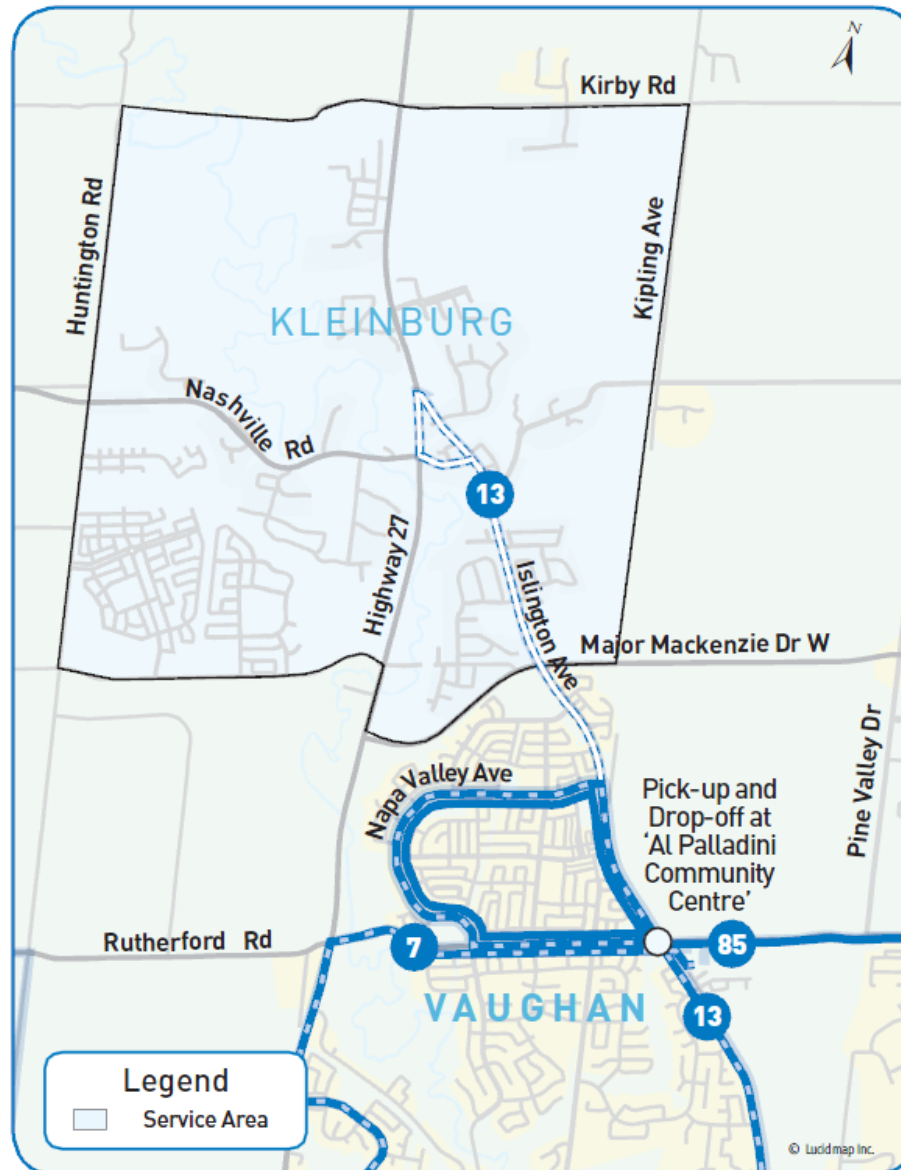
Route 88 – Bathurst



Route 760 – Vaughan Mills/Wonderland



Nashville On-Demand Service



Questions



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TRANSIT INITIATIVES
CITY-WIDE**

Recommendation

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Respectfully submitted,

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Deputy City Manager, Public Works

SELMA HUBJER
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