EXTRACT FROM COUNCIL MEETING MINUTES OF FEBRUARY 16, 2016

Item 1, Report No. 10, of the Committee of the Whole (Working Session), as amended, by the Council of the City of Vaughan on February 16, 2016, as follows:

By approving the recommendation in the report of the Acting Deputy City Manager, Community Services and the Director of By-law & Compliance, Licensing & Permit Services, dated February 9, 2016.

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REVIEW OF ENCROACHMENT BY-LAW

The Committee of the Whole (Working Session) recommends that consideration of this matter be deferred to the Council meeting of February 16, 2016.

Recommendation

The Acting Deputy City Manager, Community Services and the Director of By-law & Compliance, Licensing & Permit Services recommend:

- 1. That a permissive encroachment by-law, substantially as set out in Attachment 3 and in a form satisfactory to the City Solicitor, be approved; and
- 2. That Encroachment By-law No. 244-2005 and related Encroachment Policy DEIP-12 be repealed.

Contribution to Sustainability

By introducing an enhanced and more permissive Encroachment By-law that recognizes the functional and aesthetic needs of residents, balancing those needs against the City's interest in safeguarding its assets and protecting the greater public interest, the recommendations in this report reinforce the City's ongoing commitment to fostering a vibrant community life.

Economic Impact

The proposed by-law changes do not involve any anticipated increase in work or any changes in procedures that will require the allocation of additional resources. Similarly, the cost of diffusion of information and training of staff across relevant departments shall be absorbed into the current budget. As such, there is no anticipated financial impact to the City as a result of the adoption of the recommendations in this report.

However, the lessened need to apply enforcement in this area will permit these resources to be redeployed to other pressing matters in line with Council priorities.

Communications Plan

There are three main groups that would be specifically targeted through the communications strategy if Council approves the report's recommendations:

1. Property Owners with Notices of Violation in Abeyance

Notices of Violation were placed in abeyance when it became clear to staff that changes to the current by-law were required that, if approved, may void many of the cited violations. Upon adoption of the proposed by-law, a further assessment of the previously identified violations would be undertaken to confirm whether the violations still exist under the new regulatory provisions. In cases where violations no longer exist, property owners would be advised

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accordingly. In cases where violations do exist, By-law and Compliance staff would issue new Notices of Violation based on the new provisions and then work with those property owners to achieve voluntary compliance within a reasonable time frame.

2. The Broader Public and Most Specifically Property Owners

A number of channels would be utilized to optimize public awareness, including mailings to all Registered Rate Payers Associations, through the City of Vaughan's Twitter and Facebook accounts, and in more detail on the Department's web page.

3. Relevant Administrative and Enforcement Staff

The new regulations will have an impact on both administrative and compliance processes, cutting across a number of City departments. In conjunction with relevant departments, By-law and Compliance will identify staff affected and coordinate information sessions and training on the new provisions and the associated changes in processes.

In order to inform and train staff, and plan the roll-out of the new regulations, staff are proposing that the By-law come into effect and force approximately two months after the adoption by Council of this report.

<u>Purpose</u>

The purpose of this report is to obtain approval from City Council to adopt a new Encroachment By-law that is in principle better aligned with resident needs and expectations with respect to the use of the public boulevard abutting their properties.

This report was prepared in consultation with the Office of the City Clerk (Risk Management), Transportation Services and Parks & Forestry Operations, Capital Delivery and Asset Management, and Development Engineering & Infrastructure Planning.

The City Solicitor is in agreement with the recommendations in this report and the City Treasurer concurs with their economic impact on the City's operating budget.

Background

This report arose out of a need that became evident in late fall of 2014, to review current encroachment regulations when over five hundred encroachment issues were forwarded to Bylaw and Compliance by Public Works. The issues were identified as Public Works undertook a physical pre-winter season review of city sidewalks to identify any potential hazards to snow clearing equipment and the performance of any other City operations. Most of the potential hazards identified related to unauthorized encroachments. In accordance with the provisions of the Encroachment By-law, By-law and Compliance staff began to issue Notices of Violation requiring property owners to remove the offending encroachments or, where applicable, to otherwise apply for a permit. A cursory review of a sample of these encroachments revealed that many of them involved landscaping and paving, and that sometimes these encroachments had fallen into disrepair, creating possible hazards.

As a result, staff began to identify the need to re-frame the approach to encroachments on the Boulevard, recognizing that there are community needs and wants that can be met while still protecting broader public interests, such as health and safety.

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Under the proposed approach there would be two categories of allowable encroachments: Simple and Complex. A Simple Encroachment refers to any type of landscaping, vegetation or manmade object that extends from a person's property onto the Boulevard, but which does not interfere with City infrastructure, appurtenances, operations, or that otherwise, by their nature, create a potential public hazard or nuisance. Under the proposed by-law, Simple Encroachments would be allowed as of right and would not require an Encroachment Permit. Examples of Simple Encroachments include decorative pavers and flower beds. On the other hand, Complex Encroachments are those that, by their nature, can interfere with City infrastructure, appurtenances, or operations, and therefore would need to go through a clearance and approval process. Under the proposed by-law, Complex Encroachments would require an Encroachment Permit.

Community Needs and Expectations

The prevalence of encroachments on the Boulevard is not uncommon across a greater municipal environment, and arguably points to both a common need for use of the public boulevard in a quasi-private fashion and a level of acceptance and expectation within the community about such use. Because most property lines, delineating a person's private property from the City's (public) property, dissect what is commonly perceived as the front yard, property owners are in effect afforded a type of easement by way of their driveways. Many residents perceive this same easement to apply to the entire frontage or flank of their property, and not just to the driveway portion. As a result, it is not uncommon to see property owners paving or landscaping to the curb. In some cases, property owners may add decorative appurtenances, such as raised curbs and decorative columns, at the base of their driveways or install heated driveways; these are all encroachments. Similarly, residents whose homes back onto City or other lands (such as Toronto Region Conservation lands), and especially when a clear demarcation is not present, sometimes extend landscaping or other elements unto these adjoining lands. Despite being relatively common, most encroachments are carried out without the City's knowledge and in some cases may be creating unintended negative consequences for the delivery of City services (such as those affecting sidewalk snow clearing or windrow cleaning), or may, in other instances, be even creating hazards or nuisances for the broader public (e.g., uneven surfaces or visual obstructions).

As a result of the identification of many of these encroachments, staff from various relevant Departments (i.e., By-law & Compliance, Transportation Services and Parks & Forestry Operations, City Clerk's Office (Risk Management), Capital Delivery and Asset Management, and Development Engineering & Infrastructure Planning) entered into discussions with respect to the best way to address community needs and expectations while still protecting City infrastructure (i.e., any City asset, whether located below, on, or above grade) and not hampering the delivery of City services. The discussions led to a consensus amongst the various departments that the by-law regulating encroachments should be more permissive and focus only on mitigating the negative impacts of such encroachments.

Insurance Requirements and Risk Exposure

At the same time, the former Licensing & Risk Management Section of the Office of the City Clerk, which administered the encroachment permit process, became aware of a change in the practices of many insurers to no longer provide residential certificates of insurance that show the City as an additional insured. Such a certificate is currently a requirement to obtain an encroachment permit under the existing by-law. Thus, the change made the granting of an encroachment permit effectively impossible for many residential property owners. This puts home owners and the City in the difficult position of having to deal with dozens of cited violations on the one hand and the unavailability of relief through the permit application process on the other. As a result, staff also began to look at reviewing the requirement for such insurance provisions.

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Current Situation

There are currently over 120 Notices of Violation outstanding; these were put in abeyance once it became clear that recommendations would be forthcoming to Council to better align the provisions of the Encroachment By-law with the needs and expectations of residents. If the recommended approach is adopted by Council, staff expect that many of the instances under Notice will no longer be violations. In those cases where the violations still stand, staff will continue to work with residents to achieve voluntary compliance.

Analysis and Findings

Staff explored a number of possible approaches to dealing with encroachments and, in determining what policies make the most sense for the City of Vaughan, considered the interests of citizens in how public lands are used and then balance them against the more general public interest to ensure the health, safety and well-being of people and their communities.

Jurisdictional Scan

Approaches to encroachments on city lands vary considerably from jurisdiction to jurisdiction. Some cities, like Toronto, take a more permissive approach; others, like Markham, take a much more restrictive approach.

Toronto

In the City of Toronto, soft landscaping, defined as the area of the boulevard or front yard that supports the growth of vegetation and permits water infiltration into the ground, is a permitted encroachment on the Boulevard that does not require an encroachment agreement with the City. Other permitted encroachments include fences and retaining walls under 0.9 metres high, walkways narrower than 1.5 metres, stairs, driveway curbs, and precast concrete stones. These encroachments (assuming they comply with setback requirements) require a street-work permit (which is free of charge).

Despite its more permissive approach to encroachments and its more varied and complex streetscape, the City of Toronto has not experienced any major issues or been the subject of any significant liability claims as a result of this policy approach.

Encroachments on City of Toronto parklands is prohibited without an encroachment agreement; such agreements include a \$300 fee to the City for reviewing the request, \$60 to the Province to register the encroachment on title, another \$500 to the City for legal preparation, and anywhere from \$900 to \$1,800 for a legal survey, paid by the applicant to a private survey company.

Markham

The City of Markham regulates encroachments through its Road Occupancy Bylaw. Its provisions prohibit any obstruction within 0.3 metres of a sidewalk, or the construction, installment or placement of any fence, post, light post, rocks or decorative walls on the boulevard. Markham also prohibits, without proper permission, any projections beyond the main wall of buildings if they encroach upon a highway.

Not surprisingly, the City of Markham has been experiencing compliance-related challenges similar to Vaughan's and is currently considering undertaking a review of its own encroachment regulations.

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Mississauga

The City of Mississauga's Encroachment By-law is very similar to the City of Vaughan's current regulations. Mississauga does not permit any type of encroachment without an encroachment agreement. The exceptions include: signs (subject to the Sign By-law), temporary encroachments arising from construction (and allowed through permit), and encroachments arising from surface changes to residential driveways, provided such changes do not breach any other by-laws. The City of Mississauga's approach differs in that it does not require proof of insurance from property owners.

Recommended Approach for Vaughan

Despite the prohibitions in the current by-law, unauthorized encroachments continue to be fairly prevalent and are often not addressed unless they are the subject of a specific complaint or have been identified through some other City action. This can be problematic, as enforcement staff are often put in the position where they may be called upon to deal with a violation that may be only one of numerous other conspicuous violations on the same street or block. Depending how this scenario is approached by the attending officer, questions of fairness and transparency can easily be raised.

Thus, the approach taken by staff in making their recommendations is that the responsible and reasonable use of the public Boulevard by property owners meets both functional and aesthetic needs as well as the expectations of many residents. Regulation should therefore be restricted to circumstances where health, safety or the hindrance of City operations are at issue. Thus, the by-law that is being proposed is a more permissive by-law that limits regulation to the mitigation of material risks that could arise from encroachments.

Applicability

The proposed by-law would allow, as of right, Simple Encroachments on the City's Boulevard, subject to the conditions set out in the by-law. The Boulevard is defined as that part of a public street or highway that is not used, or intended to be used, for vehicle travel by the general public, and is situated between the travelled portion of the road and the adjoining property line. Save the City's Boulevard, encroachments shall not be permitted on any other Public Lands, such as parks, golf courses, or other City owned properties, as there is no overriding public interest served in doing so.

Under the proposed approach, Encroachment Agreements would no longer be issued. Instead, only Complex Encroachments would now require permits; the fee for such permits would remain unchanged. At the same time, existing Encroachment Agreements and Encroachment Permits would continue to be in force until:

- The owner of the property relating to the encroachment advises the City of the discontinuance of the encroachment;
- The City advises the owner of the property relating to the encroachment that the encroachment shall no longer be permitted; or
- The owner of the property associated with the encroachment alters or permits to be altered the encroachment so that it falls outside of the scope of the Encroachment Agreement or Encroachment Permit.

Upon discontinuance, the regulations under the proposed by-law would apply.

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General Restrictions

The proposed by-law would permit, as of right, the use of the City's Boulevard for any Simple Encroachment unless it were to:

- (a) create an unsafe condition or a hazard;
- (b) interfere with regular City operations;
- (c) modify or interferes with City Infrastructure;
- (d) not be maintained in a state of good repair; or
- (e) contravene the new by-law or any other bylaws of the City.

Where there might be a conflict between the Encroachment By-law and any other by-law of the City, the regulation that established the higher standard would prevail, thus ensuring that the public interest is always protected. Exemptions

The proposed Encroachment By-law would continue to not apply to signs, waste, maintenance of private property, newspaper boxes, heritage properties, and encroachments regulated by other agreements or permits. Instead, these encroachments would continue to be governed by their corresponding by-laws, agreements, or decisions.

Specific Restrictions

Specific restrictions in the proposed by-law would be intended to deal with issues of health and safety and/or impediments to City operations and other related work.

To accommodate the safe, effective and efficient cleaning of snow on sidewalks and the clearing of windrows, no encroachments above grade would be allowed within 30 centimetres of a sidewalk or within 100 centimetres of a curb. To safeguard City assets, no encroachments would be permitted at all within 100 centimetres of a public boulevard appurtenance, such as a hydro box or City tree (see Figure 1). For fire hydrants, no encroachments would be permitted within this same 100 centimetre radius and additionally no encroachments that extend beyond 30 centimetres above grade would be permitted within a 200 centimetre radius. In the instance of the access side of an outdoor transformer installation, no encroachments would be permitted within 300 centimetres, in accordance with required working spaces under the Ontario Electrical Code Standards. The aforementioned thresholds are in keeping with those widely used by other Ontario municipalities.

Furthermore, to assist with vehicular and pedestrian traffic safety, encroachments would be restricted within sight triangles: no encroachments 30 centimetres or more above grade would be allowed within a sight triangle; and trees would have to be trimmed back to ensure adequate visibility (see Figure 2).

Protection of City Infrastructure

One of the main considerations in establishing standards for encroachments is the need to protect City infrastructure. No encroachment would, in any way, be allowed to result in the removal, relocation, modification, damage, obstruction, impediment or restriction of any City infrastructure. To this end, any encroachment that extends more than 20cm below grade could only be placed or erected under an Encroachment Permit. The permitting process would be aimed at determining whether or not a proposed encroachment could be accommodated and what conditions would have to be met to ensure the integrity of City infrastructure.

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Fences

Subject to all other conditions set out in the by-law, encroaching fences, including any shrubbery or other plantings, could be placed or erected to a maximum height of 1.2 metres for that portion of the fence fronting a residential property, and 1.8 metres for any fence located along the property's side yard. In the instance of a corner lot where the rear yard abuts a front yard, the fence would be restricted to a maximum height of 1.8 metres. These restrictions mirror the current standards in the Fence By-law. Fences would not be permitted within a sight triangle.

In addition, encroaching fences would not be permitted to enclose any City infrastructure or appurtenance. All encroaching fences would be required to be maintained by their owners to the same standards imposed on private fences under other municipal bylaws, such as the Property Standards By-law.

Trees

Trees on private property that have branches and foliage that overhang onto a sight triangle would be required to be trimmed back to the property line to a minimum height of 1.8 metres from grade. This restriction is intended to ensure that sight lines are not obstructed and create an unnecessary hazard. All other encroachments arising from overhanging branches and foliage would be permitted as of right, subject to any other applicable by-law provisions.

In order to protect City trees, no encroachments on the boulevard would be allowed within a 100centimetre radius of a City tree.

Insurance Requirements and Permit Fees

The requirement for an owner to have insurance that has the City as an additional insured is intended to financially insulate the Corporation from any legal action brought about by something done by a property owner on public property. However, upon scrutiny, staff concluded that although in theory there is a risk to not being an additional insured, in reality there have been no known cases of the City of Vaughan having been subject to a claim as a result of an encroachment. For this reason, staff believe that it is reasonable to eliminate the condition that the City be a named insured and to rely instead on a requirement that homeowner's insurance be in place if a residential encroachment permit is required. Where no permit is required there shall also be no obligation to hold homeowner's insurance (similar to the long-standing practice of not regulating approved driveways on the public boulevard).

Under the proposed By-law, all commercial encroachments would only be permitted under permit and would continue to be required to have commercial insurance with the City as an additional insured.

In accordance with the Fees and Charges By-law (No. 171-2013, as amended), the fees for an encroachment permit application is \$217 (for 2016) plus tax and other costs (e.g., survey, registration, etc.). Where inspections are required, the Fees and Charges By-law provides for a fee of \$275 per visit, per Department.

Municipal Work and Encroachment Removal

The City would continue to retain the exclusive right to remove any encroachment, whether such encroachment requires a permit or not, to perform any repair, maintenance or other municipal work. The City would not be liable for any damages caused to a property owner's encroachment as a result of its full or partial removal from the public boulevard. Where it is customary to do so,

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the City would notify permit owners in advance of any work being performed. This would give such owners an opportunity to remove the encroachment themselves, if they so desired. In the event of emergency work, the City would retain the right to perform any work it deemed appropriate without having to provide notice.

Non-compliant and Unauthorized Encroachments

Under the new regulations, a number of general violations relating to unauthorized encroachments would be possible:

- 1. Where a simple encroachment, allowed as of right, is otherwise not in compliance with the general or specific restrictions. The remedy would entail issuing a Notice of Violation requiring the property owner to bring the encroachment into compliance. Failure to comply could result in a charge being laid in the form of a ticket with an associated fine and/or the encroachment being removed at the property owner's expense.
- 2. Where a complex encroachment has been erected or placed without a valid encroachment permit. The remedy would entail issuing a Notice of Violation requiring the property owner to remove the encroachment with the option to otherwise apply for an encroachment permit. Failure to comply could result in a charge being laid and/or the encroachment being removed at the property owner's expense.
- 3. Where an encroachment is not allowed under the by-law. The remedy would entail issuing a Notice of Violation requiring the property owner to remove the encroachment. Failure to comply could result in a charge being laid and/or the encroachment being removed at the property owner's expense.

Under the current Fees and Charges By-law, there are no specific administrative charges set out for remedial action undertaken by the City to remove a non-compliant encroachment. By-law & Compliance, Licensing & Permit Services will examine and report back on ways to reduce the impact of such remediations on the tax base through an administrative fee.

Enforcement

The proposed by-law includes an expanded infractions and penalties section to include the violations described above in addition to the existing offence of obstructing, hindering or interfering.

The City of Vaughan is committed to working with residents and businesses to achieve voluntary compliance on all matters. Municipal regulations are intended to serve and protect the public interest. However, regulatory regimes are not always able to effectively address all eventualities. Specifically, where situations arise in which encroachments have been in existence in prohibited locations for extended periods of time, but where such encroachments do not pose a threat to health, safety or interfere with City operations or infrastructure, the City is committed to finding solutions that take into account all factors, while still protecting the public interest.

Impact of New Regulations

It is expected that most of the non-compliant encroachments under the current regulations would no longer be considered violations under the proposed by-law. However, in cases where the encroachment represents a health and safety issue or the encroachment interferes with the delivery of City services, the City would seek remediation or removal of the encroachment; this would apply irrespective of how long the encroachment might have been in place.

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The new regulations are aligned with the current application and approval process for curb cuts and driveway widening. Widening under permit on the public boulevard would also be permitted, subject to the distancing requirements, under the Encroachment By-law. Similarly, the proposed regulations are also aligned with the provisions and process for on-lot parking.

Relationship to Term of Council Service Excellence Strategy Map (2014-2018)

By recognizing the functional and aesthetic needs of residents and appropriately balancing those needs against the City's interest in safeguarding its assets and protecting the broader public interest, the recommendations in this report further the following term-of-Council priorities: continue to ensure the safety and well-being of citizens; manage infrastructure and assets; and meet Council tax-rate targets (by redeploying enforcement resources to other priority matters).

The recommendations in this report are also in line with the objectives and deliverables of the Bylaw Strategy, mainly to ensure that the City has by-laws that are relevant, effective and sustainable.

Regional Implications

No regional implications have been identified as a result of the recommendation of this report.

Conclusion

Encroachments are both a common occurrence and a sign of the functional and aesthetic need of the community for the use of the public boulevard as an extension of a property owner's front yard. For this reason, staff are recommending that establishing a regulatory framework that introduces a more permissive encroachment by-law, better aligned with the needs of the community and existing municipal landscape, be adopted. The new regulations would set standards for encroachments aimed at preventing public hazards or impediments to City operations, while allowing what is already common public practice.

Only in the case of more complex encroachments that entail below-grade installations or structures of significant permanence would a permit be required. The new regulatory regime would not materially increase the City's liability risk. The City would continue to seek voluntary compliance for unauthorized encroachments and would use enforcement and/or take remedial action only as a last resort.

The approach of the proposed by-law is intended to simplify the encroachment process, respond to the needs of the community, and is aligned with Council's ongoing commitment to fostering vibrant communities and promoting the safety, health and wellness of all residents.

Attachments

- 1. Figure 1 Distancing Restrictions
- 2. Figure 2 Sight Triangle Restrictions
- 3. Draft Encroachment By-law

Report prepared by:

Rudi Czekalla Martínez, Manager of By-law Policy

(A copy of the attachments referred to in the foregoing have been forwarded to each Member of Council and a copy thereof is also on file in the office of the City Clerk.)

COMMITTEE OF THE WHOLE MEETING (WORKING SESSION) - FEBRUARY 9, 2016

REVIEW OF ENCROACHMENT BY-LAW

Recommendation

The Acting Deputy City Manager, Community Services and the Director of By-law & Compliance, Licensing & Permit Services recommend:

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- 2. That Encroachment By-law No. 244-2005 and related Encroachment Policy DEIP-12 be repealed.

Contribution to Sustainability

By introducing an enhanced and more permissive Encroachment By-law that recognizes the functional and aesthetic needs of residents, balancing those needs against the City's interest in safeguarding its assets and protecting the greater public interest, the recommendations in this report reinforce the City's ongoing commitment to fostering a vibrant community life.

Economic Impact

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However, the lessened need to apply enforcement in this area will permit these resources to be redeployed to other pressing matters in line with Council priorities.

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This report was prepared in consultation with the Office of the City Clerk (Risk Management), Transportation Services and Parks & Forestry Operations, Capital Delivery and Asset Management, and Development Engineering & Infrastructure Planning.

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Community Needs and Expectations

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As a result of the identification of many of these encroachments, staff from various relevant Departments (i.e., By-law & Compliance, Transportation Services and Parks & Forestry Operations, City Clerk's Office (Risk Management), Capital Delivery and Asset Management, and Development Engineering & Infrastructure Planning) entered into discussions with respect to the best way to address community needs and expectations while still protecting City infrastructure (i.e., any City asset, whether located below, on, or above grade) and not hampering the delivery of City services. The discussions led to a consensus amongst the various departments that the by-law regulating encroachments should be more permissive and focus only on mitigating the negative impacts of such encroachments.

Insurance Requirements and Risk Exposure

At the same time, the former Licensing & Risk Management Section of the Office of the City Clerk, which administered the encroachment permit process, became aware of a change in the practices of many insurers to no longer provide residential certificates of insurance that show the City as an additional insured. Such a certificate is currently a requirement to obtain an encroachment permit under the existing by-law. Thus, the change made the granting of an encroachment permit effectively impossible for many residential property owners. This puts home owners and the City in the difficult position of having to deal with dozens of cited violations on the one hand and the unavailability of relief through the permit application process on the other. As a result, staff also began to look at reviewing the requirement for such insurance provisions.

Current Situation

There are currently over 120 Notices of Violation outstanding; these were put in abeyance once it became clear that recommendations would be forthcoming to Council to better align the provisions of the Encroachment By-law with the needs and expectations of residents. If the recommended approach is adopted by Council, staff expect that many of the instances under Notice will no longer be violations. In those cases where the violations still stand, staff will continue to work with residents to achieve voluntary compliance.

Analysis and Findings

Staff explored a number of possible approaches to dealing with encroachments and, in determining what policies make the most sense for the City of Vaughan, considered the interests

of citizens in how public lands are used and then balance them against the more general public interest to ensure the health, safety and well-being of people and their communities.

Jurisdictional Scan

Approaches to encroachments on city lands vary considerably from jurisdiction to jurisdiction. Some cities, like Toronto, take a more permissive approach; others, like Markham, take a much more restrictive approach.

Toronto

In the City of Toronto, soft landscaping, defined as the area of the boulevard or front yard that supports the growth of vegetation and permits water infiltration into the ground, is a permitted encroachment on the Boulevard that does not require an encroachment agreement with the City. Other permitted encroachments include fences and retaining walls under 0.9 metres high, walkways narrower than 1.5 metres, stairs, driveway curbs, and precast concrete stones. These encroachments (assuming they comply with setback requirements) require a street-work permit (which is free of charge).

Despite its more permissive approach to encroachments and its more varied and complex streetscape, the City of Toronto has not experienced any major issues or been the subject of any significant liability claims as a result of this policy approach.

Encroachments on City of Toronto parklands is prohibited without an encroachment agreement; such agreements include a \$300 fee to the City for reviewing the request, \$60 to the Province to register the encroachment on title, another \$500 to the City for legal preparation, and anywhere from \$900 to \$1,800 for a legal survey, paid by the applicant to a private survey company.

Markham

The City of Markham regulates encroachments through its Road Occupancy Bylaw. Its provisions prohibit any obstruction within 0.3 metres of a sidewalk, or the construction, installment or placement of any fence, post, light post, rocks or decorative walls on the boulevard. Markham also prohibits, without proper permission, any projections beyond the main wall of buildings if they encroach upon a highway.

Not surprisingly, the City of Markham has been experiencing compliance-related challenges similar to Vaughan's and is currently considering undertaking a review of its own encroachment regulations.

Mississauga

The City of Mississauga's Encroachment By-law is very similar to the City of Vaughan's current regulations. Mississauga does not permit any type of encroachment without an encroachment agreement. The exceptions include: signs (subject to the Sign By-law), temporary encroachments arising from construction (and allowed through permit), and encroachments arising from surface changes to residential driveways, provided such changes do not breach any other by-laws. The City of Mississauga's approach differs in that it does not require proof of insurance from property owners.

Recommended Approach for Vaughan

Despite the prohibitions in the current by-law, unauthorized encroachments continue to be fairly prevalent and are often not addressed unless they are the subject of a specific complaint or have been identified through some other City action. This can be problematic, as enforcement staff are often put in the position where they may be called upon to deal with a violation that may be only one of numerous other conspicuous violations on the same street or block. Depending how this scenario is approached by the attending officer, questions of fairness and transparency can easily be raised.

Thus, the approach taken by staff in making their recommendations is that the responsible and reasonable use of the public Boulevard by property owners meets both functional and aesthetic needs as well as the expectations of many residents. Regulation should therefore be restricted to circumstances where health, safety or the hindrance of City operations are at issue. Thus, the by-law that is being proposed is a more permissive by-law that limits regulation to the mitigation of material risks that could arise from encroachments.

Applicability

The proposed by-law would allow, as of right, Simple Encroachments on the City's Boulevard, subject to the conditions set out in the by-law. The Boulevard is defined as that part of a public street or highway that is not used, or intended to be used, for vehicle travel by the general public, and is situated between the travelled portion of the road and the adjoining property line. Save the City's Boulevard, encroachments shall not be permitted on any other Public Lands, such as parks, golf courses, or other City owned properties, as there is no overriding public interest served in doing so.

Under the proposed approach, Encroachment Agreements would no longer be issued. Instead, only Complex Encroachments would now require permits; the fee for such permits would remain unchanged. At the same time, existing Encroachment Agreements and Encroachment Permits would continue to be in force until:

- The owner of the property relating to the encroachment advises the City of the discontinuance of the encroachment;
- The City advises the owner of the property relating to the encroachment that the encroachment shall no longer be permitted; or
- The owner of the property associated with the encroachment alters or permits to be altered the encroachment so that it falls outside of the scope of the Encroachment Agreement or Encroachment Permit.

Upon discontinuance, the regulations under the proposed by-law would apply.

General Restrictions

The proposed by-law would permit, as of right, the use of the City's Boulevard for any Simple Encroachment unless it were to:

- (a) create an unsafe condition or a hazard;
- (b) interfere with regular City operations;
- (c) modify or interferes with City Infrastructure;
- (d) not be maintained in a state of good repair; or
- (e) contravene the new by-law or any other bylaws of the City.

Where there might be a conflict between the Encroachment By-law and any other by-law of the City, the regulation that established the higher standard would prevail, thus ensuring that the public interest is always protected.

Exemptions

The proposed Encroachment By-law would continue to not apply to signs, waste, maintenance of private property, newspaper boxes, heritage properties, and encroachments regulated by other agreements or permits. Instead, these encroachments would continue to be governed by their corresponding by-laws, agreements, or decisions.

Specific Restrictions

Specific restrictions in the proposed by-law would be intended to deal with issues of health and safety and/or impediments to City operations and other related work.

To accommodate the safe, effective and efficient cleaning of snow on sidewalks and the clearing of windrows, no encroachments above grade would be allowed within 30 centimetres of a sidewalk or within 100 centimetres of a curb. To safeguard City assets, no encroachments would be permitted at all within 100 centimetres of a public boulevard appurtenance, such as a hydro box or City tree (see Figure 1). For fire hydrants, no encroachments would be permitted within this same 100 centimetre radius and additionally no encroachments that extend beyond 30 centimetres above grade would be permitted within a 200 centimetre radius. In the instance of the access side of an outdoor transformer installation, no encroachments would be permitted within 300 centimetres, in accordance with required working spaces under the Ontario Electrical Code Standards. The aforementioned thresholds are in keeping with those widely used by other Ontario municipalities.

Furthermore, to assist with vehicular and pedestrian traffic safety, encroachments would be restricted within sight triangles: no encroachments 30 centimetres or more above grade would be allowed within a sight triangle; and trees would have to be trimmed back to ensure adequate visibility (see Figure 2).

Protection of City Infrastructure

One of the main considerations in establishing standards for encroachments is the need to protect City infrastructure. No encroachment would, in any way, be allowed to result in the removal, relocation, modification, damage, obstruction, impediment or restriction of any City infrastructure. To this end, any encroachment that extends more than 20cm below grade could only be placed or erected under an Encroachment Permit. The permitting process would be aimed at determining whether or not a proposed encroachment could be accommodated and what conditions would have to be met to ensure the integrity of City infrastructure.

Fences

Subject to all other conditions set out in the by-law, encroaching fences, including any shrubbery or other plantings, could be placed or erected to a maximum height of 1.2 metres for that portion of the fence fronting a residential property, and 1.8 metres for any fence located along the property's side yard. In the instance of a corner lot where the rear yard abuts a front yard, the fence would be restricted to a maximum height of 1.8 metres. These restrictions mirror the current standards in the Fence By-law. Fences would not be permitted within a sight triangle.

In addition, encroaching fences would not be permitted to enclose any City infrastructure or appurtenance. All encroaching fences would be required to be maintained by their owners to the same standards imposed on private fences under other municipal bylaws, such as the Property Standards By-law.

Trees

Trees on private property that have branches and foliage that overhang onto a sight triangle would be required to be trimmed back to the property line to a minimum height of 1.8 metres from grade. This restriction is intended to ensure that sight lines are not obstructed and create an unnecessary hazard. All other encroachments arising from overhanging branches and foliage would be permitted as of right, subject to any other applicable by-law provisions.

In order to protect City trees, no encroachments on the boulevard would be allowed within a 100centimetre radius of a City tree.

Insurance Requirements and Permit Fees

The requirement for an owner to have insurance that has the City as an additional insured is intended to financially insulate the Corporation from any legal action brought about by something done by a property owner on public property. However, upon scrutiny, staff concluded that although in theory there is a risk to not being an additional insured, in reality there have been no known cases of the City of Vaughan having been subject to a claim as a result of an encroachment. For this reason, staff believe that it is reasonable to eliminate the condition that the City be a named insured and to rely instead on a requirement that homeowner's insurance be in place if a residential encroachment permit is required. Where no permit is required there shall also be no obligation to hold homeowner's insurance (similar to the long-standing practice of not regulating approved driveways on the public boulevard).

Under the proposed By-law, all commercial encroachments would only be permitted under permit and would continue to be required to have commercial insurance with the City as an additional insured.

In accordance with the Fees and Charges By-law (No. 171-2013, as amended), the fees for an encroachment permit application is \$217 (for 2016) plus tax and other costs (e.g., survey, registration, etc.). Where inspections are required, the Fees and Charges By-law provides for a fee of \$275 per visit, per Department.

Municipal Work and Encroachment Removal

The City would continue to retain the exclusive right to remove any encroachment, whether such encroachment requires a permit or not, to perform any repair, maintenance or other municipal work. The City would not be liable for any damages caused to a property owner's encroachment as a result of its full or partial removal from the public boulevard. Where it is customary to do so, the City would notify permit owners in advance of any work being performed. This would give such owners an opportunity to remove the encroachment themselves, if they so desired. In the event of emergency work, the City would retain the right to perform any work it deemed appropriate without having to provide notice.

Non-compliant and Unauthorized Encroachments

Under the new regulations, a number of general violations relating to unauthorized encroachments would be possible:

1. Where a simple encroachment, allowed as of right, is otherwise not in compliance with the general or specific restrictions. The remedy would entail issuing a Notice of Violation requiring the property owner to bring the encroachment into compliance. Failure to comply could result in a charge being laid in the form of a ticket with an associated fine and/or the encroachment being removed at the property owner's expense.

- 2. Where a complex encroachment has been erected or placed without a valid encroachment permit. The remedy would entail issuing a Notice of Violation requiring the property owner to remove the encroachment with the option to otherwise apply for an encroachment permit. Failure to comply could result in a charge being laid and/or the encroachment being removed at the property owner's expense.
- 3. Where an encroachment is not allowed under the by-law. The remedy would entail issuing a Notice of Violation requiring the property owner to remove the encroachment. Failure to comply could result in a charge being laid and/or the encroachment being removed at the property owner's expense.

Under the current Fees and Charges By-law, there are no specific administrative charges set out for remedial action undertaken by the City to remove a non-compliant encroachment. By-law & Compliance, Licenisng & Permit Services will examine and report back on ways to reduce the impact of such remediations on the tax base through an administrative fee.

Enforcement

The proposed by-law includes an expanded infractions and penalties section to include the violations described above in addition to the existing offence of obstructing, hindering or interfering.

The City of Vaughan is committed to working with residents and businesses to achieve voluntary compliance on all matters. Municipal regulations are intended to serve and protect the public interest. However, regulatory regimes are not always able to effectively address all eventualities. Specifically, where situations arise in which encroachments have been in existence in prohibited locations for extended periods of time, but where such encroachments do not pose a threat to health, safety or interfere with City operations or infrastructure, the City is committed to finding solutions that take into account all factors, while still protecting the public interest.

Impact of New Regulations

It is expected that most of the non-compliant encroachments under the current regulations would no longer be considered violations under the proposed by-law. However, in cases where the encroachment represents a health and safety issue or the encroachment interferes with the delivery of City services, the City would seek remediation or removal of the encroachment; this would apply irrespective of how long the encroachment might have been in place.

The new regulations are aligned with the current application and approval process for curb cuts and driveway widening. Widening under permit on the public boulevard would also be permitted, subject to the distancing requirments, under the Encroachment By-law. Similalrly, the proposed regulations are also aligned with the provisions and process for on-lot parking.

Relationship to Term of Council Service Excellence Strategy Map (2014-2018)

By recognizing the functional and aesthetic needs of residents and appropriately balancing those needs against the City's interest in safeguarding its assets and protecting the broader public interest, the recommednations in this report further the following term-of-Couincil priorities: continue to ensure the safety and well-being of citizens; manage infrastructure and assets; and meet Council tax-rate targets (by redeploying enforcement resources to other priority matters).

The recommendations in this report are also in line with the objectives and deliverables of the Bylaw Strategy, mainly to ensure that the City has by-laws that are relevant, effective and sustainable.

Regional Implications

No regional implications have been identified as a result of the recommendation of this report.

Conclusion

Encroachments are both a common occurrence and a sign of the functional and aesthetic need of the community for the use of the public boulevard as an extension of a property owner's front yard. For this reason, staff are recommending that establishing a regulatory framework that introduces a more permissive encroachment by-law, better aligned with the needs of the community and existing municipal landscape, be adopted. The new regulations would set standards for encroachments aimed at preventing public hazards or impediments to City operations, while allowing what is already common public practice.

Only in the case of more complex encroachments that entail below-grade installations or structures of significant permanence would a permit be required. The new regulatory regime would not materially increase the City's liability risk. The City would continue to seek voluntary compliance for unauthorized encroachments and would use enforcement and/or take remedial action only as a last resort.

The approach of the proposed by-law is intended to simplify the encroachment process, respond to the needs of the community, and is aligned with Council's ongoing commitment to fostering vibrant communities and promoting the safety, health and wellness of all residents.

Attachments

- 1. Figure 1 Distancing Restrictions
- 2. Figure 2 Sight Triangle Restrictions
- 3. Draft Encroachment By-law

Report prepared by:

Rudi Czekalla Martínez, Manager of By-law Policy

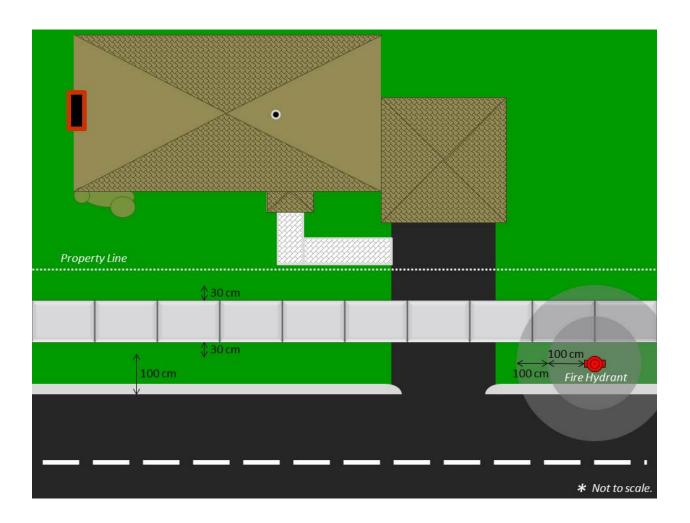
Respectfully submitted,

Gus Michales Director of By-law & Compliance, Licensing & Permit Services Mary Reali Acting Deputy City Manager Community Services

Attachment No. 1







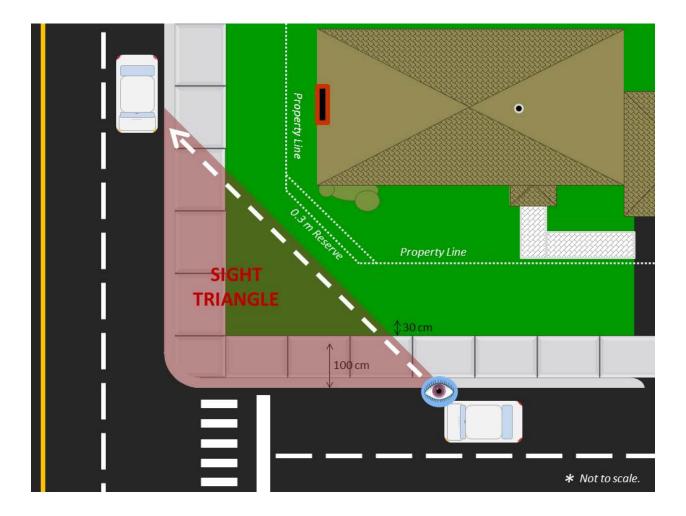
Under the proposed regulations, no encroachments that extend above grade would be permitted within 30 centimetres of a sidewalk or within 100 centimetres of the curb in order to avoid interference with snow-removal operations.

In addition, no encroachment of any type would be permitted within 100 centimetres of any appurtenances to avoid any interference with either their safe and effective use or their maintenance. Additionally, for fire hydrants, no encroachments that extend 30 centimetres above grade would be permitted within a radius of 200 centimetres. In the case of outdoor transformer installations, a clearance of at least 300 centimetres would be required on the access side.

Attachment No. 2

Figure 2

Sight Triangle Restrictions



Under the proposed regulations, no encroachments that fall within a designated sight triangle would be allowed to extend beyond 30 centimetres above grade. This restriction would effectively permit most landscaping features without creating a potentially hazardous sight obstruction for vehicular traffic and pedestrians.

THE CITY OF VAUGHAN

BY-LAW

BY-LAW NUMBER 000-2016

A By-law of the Corporation of the City of Vaughan regulating Encroachments on public lands, to repeal By-law Number 244-2005, as amended.

WHEREAS the Municipal Act, 2001, S.O. 2001, c.25 (hereinafter the "Municipal Act, 2001") provides that a municipality may pass by-laws within the following spheres of jurisdiction: Highways, including parking and traffic on highways at section 11(3) 1; Culture, parks, recreation and heritage at section 11(3) 5; and Structures, including fences and signs at section 11(3) 7;

AND WHEREAS section 9 of the Municipal Act, 2001 provides that a municipality has the capacity, rights and powers and privileges of a natural person for the purpose of exercising its authority under the Municipal, Act, 2001;

AND WHEREAS section 8(1) of the Municipal Act, 2001 provides that sections 8 and 11 shall be interpreted broadly as to confer broad authority on municipalities to (a) enable them to govern their affairs as they consider appropriate, and (b) enhance their ability to respond to municipal issues;

AND WHEREAS section 391(c) of the Municipal Act, 2001 provides that a municipality may pass by-laws imposing fees or charges on any class of persons for the use of its property, including property under its control;

AND WHEREAS section 446(1) of the Municipal Act, 2001 provides that a municipality, in default of a person doing things that he or she is required to do under by-law, may do such things at the person's expense;

AND WHEREAS section 446(2) of the Municipal Act provides that for purposes of section 446(1) the municipality may enter upon land at any reasonable time;

AND WHEREAS section 446(3) of the Municipal Act, 2001 provides that the costs incurred by a municipality in doing things under section 446(1) may be recovered by adding the costs to the tax roll and collecting them in the same manner as taxes;

AND WHEREAS it is the wish of the Council of The Corporation of the City of Vaughan to pass a by-law that reflects the needs of its communities by promoting through regulation the responsible use of the public boulevard, while protecting the broader public interest by ensuring the safety and accessibility of its property, including property under its control;

NOW THEREFORE the Council of The Corporation of the City of Vaughan ENACTS AS FOLLOWS:

SHORT TITLE

1. This By-law shall be known and may be cited as the "Encroachment By-law."

DEFINITIONS

- 2. In this By-law,
 - a) "Aerial Encroachment" means any projection of an object, other than a tree or other planting, that is located on a person's premises and projects at least 30 centimetres above the surface of public lands (as measured from the highest point of the object that projects over public lands);
 - b) "Alter" means a change in grading form or substance from its original state;
 - c) "Boulevard" means that part of a public street or highway that is not used, or intended to be used, for vehicle travel by the general public, and is situated between the travelled portion of the road and the adjoining property line, including the 0.3 metre reserve, where applicable.
 - d) "City" means the Corporation of the City of Vaughan, in the Regional Municipality of York;
 - e) "City Infrastructure" means any City asset, whether located below, on, or above grade;
 - f) "Complex Encroachment" means any Aerial Encroachment, Sub-surface Encroachment, any other Encroachment that includes, but is not limited to, below-grade hydro installations, a heated driveway, or relates to a commercial premises;
 - g) "Director" means the City's Director of By-law & Compliance, Licensing & Permit Services and shall include his or her designate;
 - h) "Encroachment" means any type of landscaping or vegetation, natural or man-made object or item of *Personal Property* of a *Person* that is located wholly upon, or extends from a *Person's Premises* onto the *Boulevard* and includes an *Aerial Encroachment* or *Sub-surface Encroachment*.
 - i) "Encroachment Agreement" means an agreement that was executed under authority of Bylaw Number 244-2005 between the *City* and a *Person*, granting the *Person* authority to erect, place, alter or continue an *Encroachment*;
 - j) "Encroachment Permit" means a licence (permit) issued by the *City* to a *Person*, granting the *Person* authority to erect, place, alter or continue a *Complex Encroachment* under this Bylaw;
 - k) "Expenses" means any and all sums of money actually spent or required to be spent by the *City*, and shall include but not be limited to all charges, costs, application fees, administration fees, dispute resolution/mediation fees, survey fees, taxes, outlays, legal fees and losses;

- "Fence" means a barrier or any structure, except a structural part of a building, that wholly or partly screens from view, encloses or divides a yard or other land, or marks or substantially marks the boundary between adjoining land, and includes any shrubbery or other plantings that have the same effect;
- m) "Municipal Law Enforcement Officer" means a person appointed or employed by the *City* as a municipal law enforcement officer under section 15 of the Police Services Act, R.S.O. 1990, c. P.15, as amended;
- n) "Notice" means any notice required to be given by the *City* to the *Owner* with respect to this By-law and that is either delivered or sent by prepaid registered mail to the *Owner's* address, as provided to the Clerk's Department. A *Notice* includes an order issued under sections 444 and 445 of the Municipal Act, S.O. 2001, c.25, as amended. In the event such notice is mailed, it is deemed delivered on the third business day after mailing;
- o) "Owner" means the registered owner of a parcel of property as it is described in the records of the land registry office;
- p) "Person" means an individual, partnership, association, firm or corporation, business entity or club, incorporated group or organisation, federal or provincial government, crown agents, school boards and regional municipalities, to whom the context can apply in accordance with the Interpretation Act of Ontario, as amended, but specifically excludes the *City*;
- q) "Personal Property" means any object or item of property other than real property;
- r) "Premises" means a parcel of real property under registered ownership and includes all buildings and structures thereon;
- s) "Public Boulevard Appurtenance" means any *City* asset located above grade on the public boulevard and includes, but is not limited to, fire hydrants, hydro boxes, street lamps, street furniture, and *City* trees or other plantings;
- t) "Public Lands" means lands owned by the *City*, and shall include but not be limited to the *Boulevard*, any public highway, road allowance, street, avenue, parkway, lane, alley, square, place, viaduct or trestle, water, thoroughfare, way or bridge, park, woodland, greenbelt, storm water management facility, open space, municipal golf course or cemetery, and all parts thereof, including any surface, grassed area, boulevard, ditch, curb, gutter and sidewalk, but does not include property owned by the Regional, Provincial, Federal Government, a Crown Corporation, Hydro, Utility or Railway Company;
- u) "Region" means the Corporation of the Regional Municipality of York;
- v) "Sight Triangle" means the portion of a corner lot within a triangular space formed by sightline and sight distance requirements, as set out in the City of Vaughan's/Region of

York's Standard Drawings/Criteria, and measured along each street's Right-of-Way from the point where such street lines intersect.

- w) "Simple Encroachment" means any *Encroachment* that is allowed without the need for an *Encroachment Permit*;
- x) "Sub-surface Encroachment" means any *Encroachment*, or part thereof, that extends more than 20 centimetres below grade;
- y) "Temporary Permit" means a Road Occupancy Permit or other *City* permit to manage the activities on or adjacent to Public Lands;
- z) "Unauthorised Encroachment" means any *Encroachment* not authorised by this By-law.

RESTRICTIONS ON ENCROACHMENTS

- 3. No *Person* shall erect, place, *Alter* or continue an *Encroachment* on *Public Lands* except as permitted by this By-law.
- 4. *Simple Encroachments,* subject to the conditions and requirements of this By-law are permitted as of right.
- 5. No *Person* shall erect, place, *Alter* or continue a *Simple Encroachment* on the *Boulevard* if it:
 - (a) creates an unsafe condition or a hazard;
 - (b) interferes with regular *City* operations;
 - (c) modifies or interferes with City Infrastructure;
 - (d) is not maintained in a state of good repair; or
 - (e) contravenes this or any other *City* or *Region* by-laws.
- 6. Notwithstanding section 5, the provisions of this By-law do not apply to the following:
 - a) Signs, as authorised through By-law Number 178-2003, known as the "Public Property Sign By-law" and By-law Number 203-92, as amended, known as the "Sign By-law", or their successor by-laws;
 - b) Waste, as authorised through By-law Number 3-2004, as amended, known as the "Littering and Dumping By-law", or its successor by-law;
 - c) Maintenance and occupancy of property, as authorised through By-law Number 231-2011, known as the "Property Standards By-law", or its successor by-law;
 - d) Newspaper boxes, as authorised through By-law Number 372-2004, as amended, known as the Newspaper Box By-law", or its successor by-law;

- e) Mailboxes belonging to the Canada Post Corporation or any of its agents;
- f) Properties that are designated by *City* by-law as being of historic or architectural value or interest pursuant to the Ontario Heritage Act, R.S.O. 1990, c. 0.18, as amended;
- g) A temporary *Encroachment* arising from construction, maintenance or other activity as authorised under a valid *Temporary Permit* issued by the *City*;
- h) An *Encroachment* permitted as a result of a written and signed agreement with the City, other than an *Encroachment Permit* or an *Encroachment Agreement*;
- 7. No Simple Encroachment shall extend above grade if it is located:
 - a) within 30 centimetres of a sidewalk; and
 - b) within 100 centimetres of the street curb.
- 8. No *Simple Encroachment* shall extend above grade more than 30 centimetres, as measured at the curb, within a *Sight Triangle*.
- 9. No *Simple Encroachment* shall be erected, placed or *Altered*, or continued:
 - a) within 100 centimetres of any Public Boulevard Appurtenance;
 - b) within 200 centimetres of any fire hydrant, if the *Encroachment* extends beyond 30 centimetres above grade; and
 - b) within 300 centimetres of the access side of an outdoor transformer installation.
- 10. No *Fence* that encroaches onto the *Boulevrad* shall:
 - a) exceed a height of 1.2 metres for that portion of the *Fence* erected in a residential front yard, unless such yard abuts a rear yard, in which case the *Fence* may not exceed 1.8 metres;
 - b) exceed a height of 1.8 metres for that portion of the *Fence* located along a residential side yard or rear yard; and
 - c) exceed a height of 3.0 metres in a commercial or residential zone.
- 11. Every *Fence* that encroaches onto the *Boulevard* shall meet the construction and maintenance standards prescribed in the Fence By-law, including all requirements for a pool fence, where applicable.
- 12. Any tree or other planting located on private property that has branches or foliage that extend onto a *Sight Triangle* shall have such branches or foliage trimmed back to the property line to a height of at least 1.8 metres above grade, as measured at the curb.

13. No *Person* shall erect, place, *Alter*, or continue a *Complex Encroachment* on *Public Lands* without a valid *Encroachment Permit* or *Encroachment Agreement*.

APPLICATION FOR PERMIT

- 14. Any Person requesting an Encroachment Permit shall:
 - a) submit a completed application, as prescribed by the *Director*;
 - b) pay the prescribed fee, as per the *City's* Fees and Charges By-law, as amended, or its successor by-law; and
 - c) upon receiving *Notice* that the request has been approved, execute the permit and pay any applicable *Expenses* within 30 days of being notified.
- 15. Where a request by a *Person* to erect, place, *Alter*, or continue a *Complex Encroachment* has been approved and the *Person* has received *Notice* and where the *Person* has not executed the *Encroachment Permit* or paid the applicable *Expenses* within 30 days of being notified, the *Person* shall be deemed to have abandoned his application and forfeited any fees paid.
- 16. Where there is an existing *Encroachment Agreement* or *Encroachment Permit* at the time this By-law comes into force, such *Encroachment Agreement* or *Encroachment Permit* shall be allowed to continue under the provisions of this By-law.

LIABILITY

17. The provisions of this By-law shall not be construed as relieving or limiting the responsibility of liability of any *Owner* who has lawfully or unlawfully erected, placed, altered or continued a *Simple Encroachment* or *Complex Encroachment* on *Public Lands* from any personal injury, including injury resulting in death or property damage, or from acts or omissions of such *Owner*, or his or her agents, employees or contractors, in the erection, placement, alteration, continuation or removal of the Encroachment. Likewise, provisions of this By-law shall not be construed as imposing on the *City*, its officers, employees, and agents any responsibility or liability whatsoever by reason of allowing a *Simple Encroachment*, approving the request for an *Encroachment Agreement*, or removing an *Unauthorized Encroachment*.

INDEMNIFICATION

18. The holder of an *Encroachment Agreement* or *Encroachment Permit* shall be jointly and severally responsible to indemnify the *City*, its officers, employees, and agents from all losses, damages, costs, expenses, claims, demands, actions, lawsuits, or other proceedings of every nature and kind arising from, and in consequence of, the erection, placement, alteration, continuation or removal of an *Unauthorized Encroachment*.

- 19. An Owner who holds an *Encroachment Agreement* or an *Encroachment Permit* shall:
 - a) if he or she is a residential *Owner*, file annually with the *City* a certificate of general liability insurance for the property to which the *Encroachment* relates, that is satisfactory to the *Director*; or
 - b) if he or she is a commercial *Owner*, file annually with the *City* a certificate of general liability insurance for the property to which the *Encroachment* relates and showing the *City* as an additional insured, that is satisfactory to the *Director*.

REGISTRATION

20. Where the *Director* deems it appropriate, an *Encroachment Permit* may be registered against title to the applicant's property with the land registry office and all expenses in doing so shall be paid in advance by the *Person* applying for the permit.

AUTHORITY OF DIRECTOR

- 21. The *Director* shall have delegated authority to:
 - a) Revise fees and charges dealing with *Encroachments* under the *City's* Fees and Charges Bylaw;
 - b) Approve or reject any application submitted for an *Encroachment Permit*;
 - c) Revoke an *Encroachment Permit* that has been issued as a result of false or misleading statements, or undertakings, in the application, or that has been issued in error;
 - d) Impose terms and conditions on any application for an *Encroachment Permit* as deemed appropriate under this By-law;
 - e) Determine whether any *Encroachment Agreement* or *Encroachment Permit* expiring on a date after the date of enactment and passage of this By-law shall be renewed or extended; and
 - f) Impose mandatory mediation before taking an *Owner* to court.

NO VESTED RIGHT

22. Nothing in this By-law creates a vested right in the *Owner* or in the occupant of the *Premises* to which an *Encroachment* is appurtenant, or in any other *Person*, and thus any *Encroachment* may be revoked in accordance with the provisions of this By-law or the conditions of an *Encroachment Permit* or *Encroachment Agreement* issued under this or a previous By-law.

RIGHT OF ACCESS

23. No *Person* shall obstruct, hinder or interfere with the free access to any *Encroachment* by a *Municipal Enforcement Officer*, employee, or agent of the *City*.

DISCONTINUANCE OF AN ENCROACHMENT

- 24. If an *Owner* intends to permanently discontinue an *Encroachment*, he or she shall notify the *Director* in writing and the *Director* shall thereafter have a *Notice* sent to the *Owner* advising of his or her obligation to remove the *Encroachment* and restore the *Public Lands* to their former condition at the *Owner's* expense.
- 25. If the *Director* is of the opinion that a breach of the terms and conditions of an *Encroachment Permit* has occurred, or that the term of said permit has expired, and that the *Complex Encroachment* should be discontinued, the *Director* may have a *Notice* sent to the *Owner* advising of his or her obligation to remove the *Encroachment* and restore the *Public Lands* to their former condition at the *Owner's* expense.
- 26. Where the *Owner* fails to comply with a *Notice* issued under section 24 or 25 within 30 days of its receipt, the *Encroachment* may be removed by the *City* and the *Public Lands* restored to their former condition at the expense of the *Owner*, and such *Expense* to be recovered in the manner provided in sections 34 and 35. In addition, until the subject *Encroachment* is removed, any expenses incurred by the *City* with respect to the *Encroachment* shall continue to be paid by the *Owner*.

CITY WORK AND EMERGENCY SITUATIONS

- 27. Where in the course of performing maintenance, repairs or any other public works, the *Director* deems it appropriate to remove an *Encroachment*, the *Director* shall:
 - a) in the case of a *Complex Encroachment*, for which there is a valid *Encroachment Permit*, provide a *Notice* advising of the work to be conducted and the approximate starting date for that work;
 - b) in the case of a *Simple Encroachment* remove said *Encroachment* to the extent necessary to conduct the *City* work;
 - c) upon completion of the *City* work, be responsible only for returning the *Public Lands* back to their condition prior to the *Encroachment*.
- 28. Notwithstanding sub-section 27 a), if the *Director* deems an emergency to exist or could exist, the *Director* may cause, without notice, any action required to abate the emergency, including but not limited to removing any *Encroachment*, and in such case the *City* shall be responsible only for returning the *Public Lands* back to their condition prior to the Encroachment.

FAILING TO MAINTAIN AN ENCROACHMENT

- 29. Where the *Owner* fails to maintain an *Encroachment* in accordance with the provisions of this By-law or an *Encroachment Permit*, the *Director* may send a *Notice* to the Owner advising him or her of the deficiency resulting in non-compliance and of the period of time provided to him or her to bring the *Encroachment* into compliance.
- 30. Where the *Owner* fails to bring an *Encroachment* into compliance in accordance with the *Notice* issued under section 29, the *Director* may effect the removal of the *Encroachment* and bring the *Public Lands* back to their former condition, at the *Owner's* expense.

REMOVAL OF UNATHORISED ENCROACHMENTS

- 31. Where the *City* becomes aware of an *Unauthorized Encroachment*, the *City* may give *Notice* to the *Owner* of the *Premises* to which the *Unauthorized Encroachment* is appurtenant, to remove the *Encroachment* and restore the *Public Lands* to their former condition at his or her expense.
- 32. Where an *Owner* does not comply with a *Notice* given to him or her under section 29 within 30 days of receipt, the *City* may undertake to remove the *Encroachment* and bring the lands back to their former condition at the *Owner's* expense and such *Expense* to be recovered in full in the manner provided in sections 33 and 34.
- 33. Any material or structure comprising or attached to the *Encroachment* removed by the *City* under section 30 may, at the discretion of the *Director*, be relocated onto *Public Lands*, without compensation to the *Owner* or may be deposited at the *Owner's Premises* or be stored for 30 days at the *Owner's* expense, and such *Expense* to be recovered in full in a manner provided in sections 34 and 35. Any items stored and not claimed by the *Owner* within the said 30-day period shall be disposed of by the *City* in such manner as it deems appropriate and without any compensation to the *Owner*.

RECOVERY OF EXPENSES

- 34. All *Expenses* incurred by the *City* in connection with the enforcement of this by-law shall be paid within 30 days of their billing date, and in the event of failure to pay the entire amount due within the said 30 days, at the discretion of the *City*, the outstanding balance of the invoice may thereafter be added to the tax roll as of the year in which the *Expenses* were billed.
- 35. Notwithstanding section 34, the *City* may recover all *Expenses* owing under the enforcement of this By-law by a court action as a debt due to the *City*.

INFRACTIONS AND PENALTIES

36. Every person who contravenes sections 3, 5, 7, 8, 9, 13, 19 and 23 of this By-law is guilty of an offence and on conviction is liable to pay a fine, exclusive of *Expenses*, as provided for in the Provincial Offences Act of Ontario, R.S.O. 1990, c. P.33, as amended.

37. Every person that fails to comply with a *Notice* issued under sections 25, 29 and 31 of this Bylaw is guilty of an offence and on conviction is liable to pay a fine, exclusive of *Expenses*, as provided for in the Provincial Offences Act of Ontario, R.S.O. 1990, c. P.33, as amended.

PROHIBITION ORDER

- 38. Where a *Person* is convicted of an offence under this By-law,
 - a) the Superior Court of Justice, or
 - b) any other court of competent jurisdiction,

may, in addition to any other penalties imposed on the *Person* convicted, issue an order prohibiting the continuation or repetition of the offence of the doing of any act or thing by the *Person* convicted.

ENFORCEMENT

39. A *Municipal Law Enforcement Officer*, employee, or agent of the *City* acting under this By-law may enter and inspect all lands, buildings, structures or parts thereof that are subject to this By-law at any reasonable time with or without notice at the discretion of the *City* for the purposes of determining whether there is compliance with this By-law.

GENERAL

40. In this by-law, unless the context otherwise requires, wording imparting the singular number shall include the plural, and words imparting the masculine gender shall include the feminine, and further, the converse of the foregoing also applies where the context so requires.

EXCEPTIONS AND GRANDFATHERING

- 41. Any *Encroachment Agreement* or *Encroachment Permit* valid and binding at the date of enactment of this By-law shall not require further authorization pursuant to this By-law until the *Encroachment Agreement or Encroachment Permit* expires or is otherwise terminated.
- 42. Subject to section 41, this By-law shall apply to all *Encroachments* that existed or were created before this By-law was enacted and passed.

SEVERABILITY

43. Where a court of competent jurisdiction declares any section of this By-law to be invalid, or to be not in force, or without effect, it is the intention of Council in enacting this By-law that the remainder of this By-law shall continue in force and be applied and enforced in accordance with its terms to the fullest extent possible according to law.

CONFLICT WITH OTHER BY-LAWS

44. Where there is a conflict or contradiction between this By-law and any other by-law of the *City*, the provisions establishing the higher standard shall prevail.

REPEAL OF OTHER BY-LAWS

45. Encroachment By-law Number 244-2005, as amended, and related Encroachment Policy DEIP-12 are hereby repealed.

FORCE AND EFFECT

46. This By-law shall come into force and effect on the later of April 2, 2016 or the date it is enacted.