

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF DECEMBER 9, 2014

Item 28, Report No. 41, of the Committee of the Whole, which was adopted without amendment by the Council of the City of Vaughan on December 9, 2014.

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**AWARD OF TENDER T14-060
PROVISION OF SECURITY GUARD SERVICES FOR:
PART A: VAUGHAN CITY HALL AND JOINT OPERATION CENTRE
PART B: AFTERHOURS FIRE MONITORING & DISPATCH SERVICES
PART C: PATROL SERVICES FOR VARIOUS PARKS
PART D: PATROL SERVICES FOR SPECIAL EVENTS (PARKS)**

The Committee of the Whole recommends approval of the recommendation contained in the following report of the Commissioner of Strategic & Corporate Services, the Commissioner of Public Works, the Director of Building and Facilities, and the Director of Public Works, dated December 2, 2014:

Recommendation

The Commissioner of Strategic & Corporate Services, the Commissioner of Public Works, the Director of Building and Facilities, and the Director of Public Works, in consultation with the Director of Purchasing Services, recommend:

1. That Tender T14-060 for Security Guard Services for Part A: Vaughan City Hall And Joint Operation Centre, Part B: Afterhours Fire Monitoring & Dispatch Services, Part C: Patrol Services for Various Parks and Part D: Patrol Services for special events for parks, be awarded to Neptune Security Services, at a cost of \$1,155,633.00 (excluding taxes), for a three (3) year period, with option to extend for two (2) one year periods subject to contractor's satisfactory performance and approval of funds; and,
2. That the Mayor and City Clerk be authorized to sign the necessary documents.

Contribution to Sustainability

Not applicable

Economic Impact

Funds have been allocated in the 2015 operating budgets for Building and Facilities and Parks and Forestry Operations for the first year of the contract. Funds for the remaining two year term will be allocated in the respective budget years.

Communications Plan

Not applicable

Purpose

The purpose of this report is to recommend that Council award Bid No.T14-060, Security Guard Services For Part A: Vaughan City Hall And Joint Operation Centre, Part B: Afterhours Fire Monitoring & Dispatch Services, Part C: Patrol Services for Various Parks and Part D: Patrol Services for special events for parks, to Neptune Security Services.

Background - Analysis and Options

The City's current Security Guard vendor is "Primary Response" whose contract expired October 31, 2014.

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The bid was advertised on Bidding, OPBA and CityPage on September 4, 2014, with a closing date of September 18, 2014. One Addendum was issued to answer questions from bidders. Seven (7) potential bidders picked up the documents, and bids were received from all seven (7) companies, of which one (1) was disqualified for non-compliance.

The bid results are as follows:

COMPANY NAME	PART A Vaughan City Hall & Joint Operation Centre	PART B After Hours Fire Monitoring & Dispatch Services	PART C Patrol Services for Various Parks	PART D Patrol Services for Special Events (Parks)
Neptune Security Services Mississauga, ON	\$814,527.00	\$6,594.00	\$330,864.00	\$3,648.00
Primary Response Inc. Toronto, ON	\$885,790.80	\$15,442.50	\$405,076.80	\$3,991.20
INKAS Security Services Ltd. Toronto, ON	\$1,015,839.00	\$29,850.00	\$703,368.00	\$12,234.00
Knights on Guard Toronto, ON	\$929,893.20	\$8,700.00	\$438,000.00	\$6,000.00
Best Guard Security Inc. Toronto, ON	\$834,652.20	\$9,069.90	\$395,198.40	\$3,840.00
Orion Security Brampton, ON	\$925,732.20	\$7,269.90	\$352,478.40	\$4,188.00

Neptune Security Services is the lowest compliant bidder out of the six (6) compliant Bid's received for all parts. Reference checks were completed by B & F for Neptune Security and the responses received from three (3) of the four (4) references (one of the references did not respond) proved to be highly favourable.

Relationship to Vaughan Vision 2020 / Strategic Plan

- **STRATEGIC GOAL:**

Management Excellence - Providing service excellence to citizens.

- **STRATEGIC OBJECTIVE:**

Pursue excellence in service delivery – to deliver high level of services within approved service standards to all City stakeholders e.g. staff, citizens and businesses.

Regional Implications

Not Applicable.

Conclusion

Building and Facilities, Parks and Forestry and Purchasing Services Department staff have reviewed the bid submissions and have determined that the lowest bidder, Neptune Security Services has met the requirements of the tender specifications. Therefore, it is recommended that tender T14-060 be awarded to Neptune Security Services for \$1,155,633.00 (excluding taxes).

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Attachments

N/A

Report prepared by:

Leena Kapadia, Supervisor of Contracts and Leases, Ext. 8894