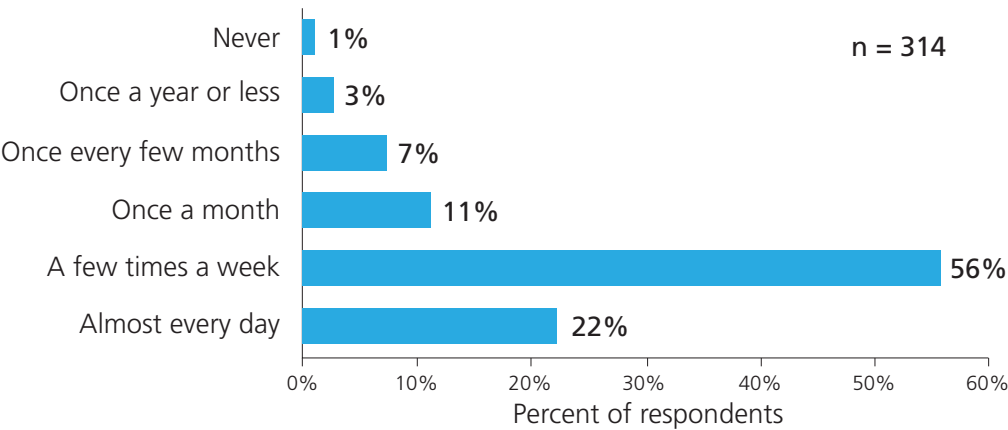


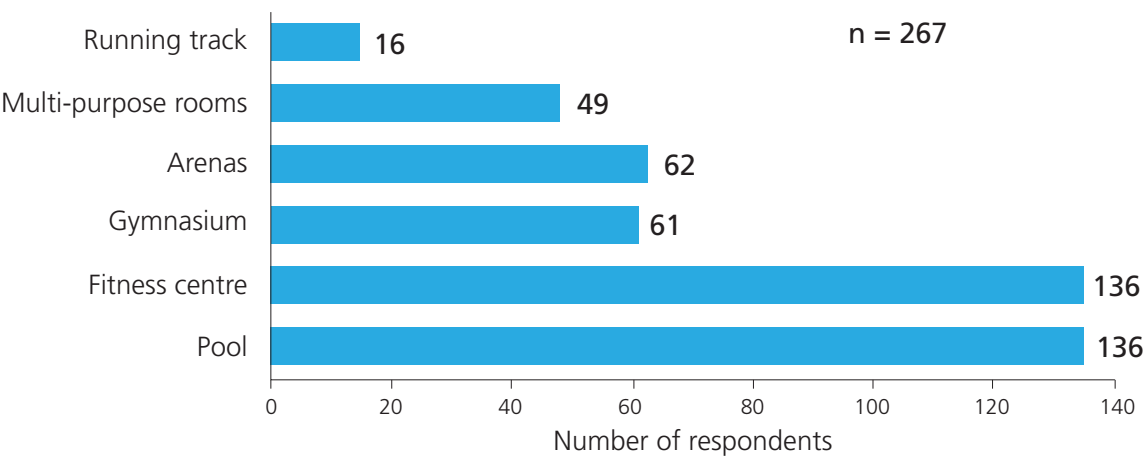
WHAT WE HEARD

Community feedback on **Al Palladini Community Centre**

HOW OFTEN PARTICIPANTS VISIT AL PALLADINI COMMUNITY CENTRE



AMENITIES PARTICIPANTS USE MOST OFTEN



WHAT'S CURRENTLY WORKING WELL

- Convenient location (near school and library)
- Types of amenities provided (fitness centre, pool, arenas)
- Variety of programs and services
- Good customer service and the community centre's positive atmosphere
- Ample parking available
- Spacious and clean facility

WHO WE ENGAGED

Between September and October of 2024 there were...



320 survey respondents



129 responses on feedback boards



21 Open House participants



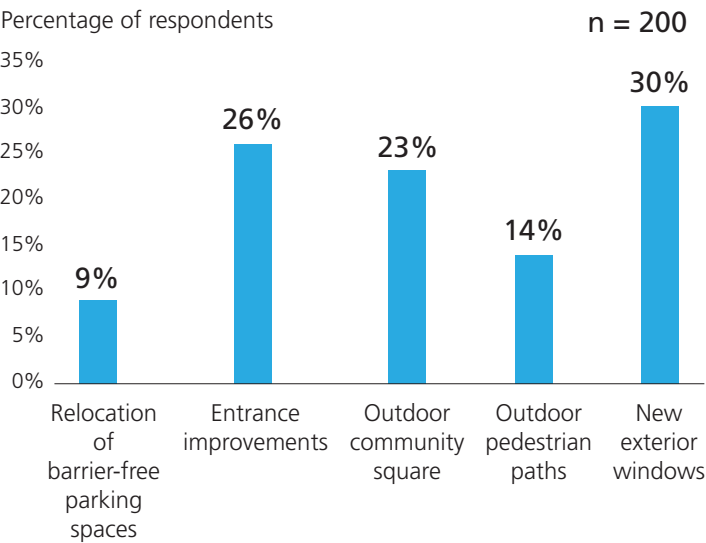
16 focus group participants

...reached through a project webpage, roadside signs in the community, a public service announcement, eNewsletters, social media, community centre TV's and posters in the Al Palladini Community Centre.

The City shared a list of potential improvements for several areas of the community centre. Participants were asked what excited them most and whether they had additional ideas.

EXTERIOR AND PARKING LOT

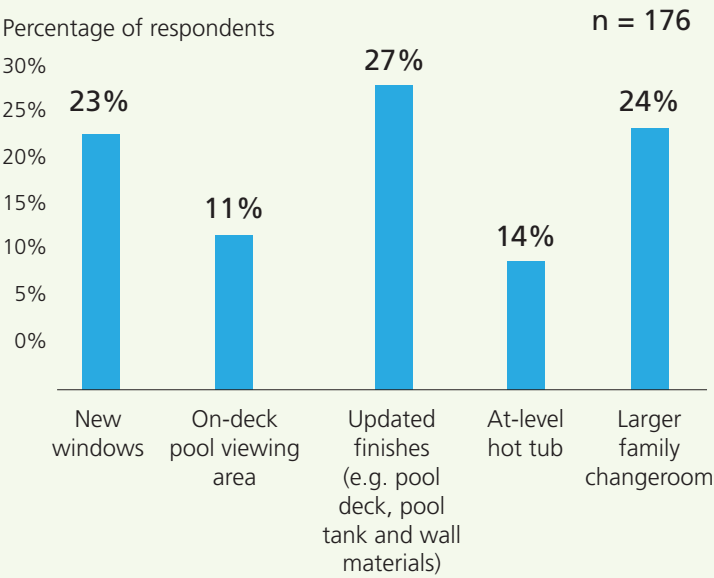
Participants were excited about the increased natural light the proposed new exterior windows would provide. They were also enthusiastic about the proposed entrance improvements and the outdoor community square.



Additional ideas included more lighting in the parking lot and adding traffic lights or traffic-calming measures to improve safety when exiting onto Islington Avenue or Rutherford Road.

POOL

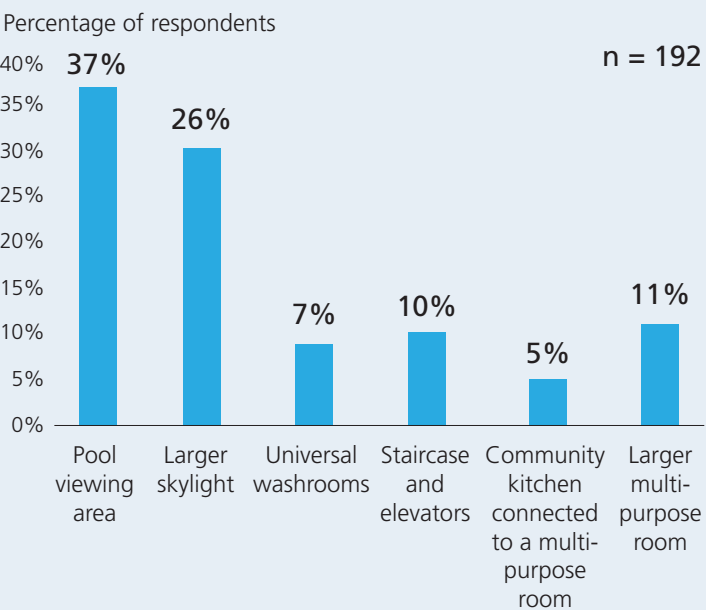
Participants were most excited about updated finishes for the pool deck, pool tank and walls. Many also praised the larger family change room and the possibility of more private showers and changing stalls.



Participants suggested further enhancing the pool area by adding a steam sauna near the pool and increasing the temperature in the change rooms and corridor to the pool.

LOBBY

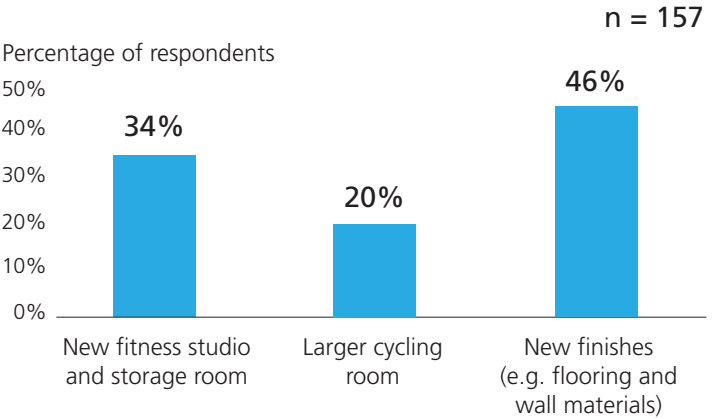
Many participants expressed excitement for the proposed pool viewing area and the larger skylight, which would provide more natural light in the lobby.



Participants also requested more comfortable seating and tables in the lobby, as well as seating by the pool viewing area.

FITNESS CENTRE

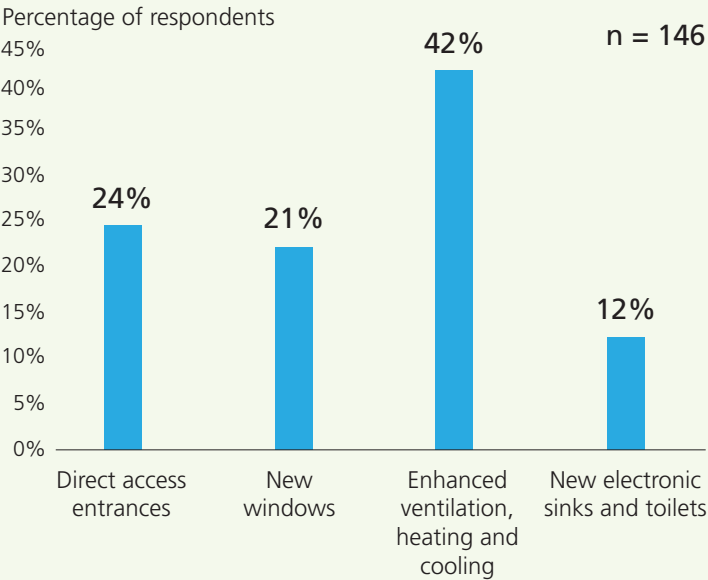
Participants were most excited about the new finishes to the flooring and walls in the fitness centre, followed by the proposed new fitness studio and storage room.



Participants suggested that the change rooms could be improved – including increasing the size and adding more lockers, benches and showers. Many also expressed a desire to expand the fitness centre to maintain space for the weight equipment and machines.

ARENA

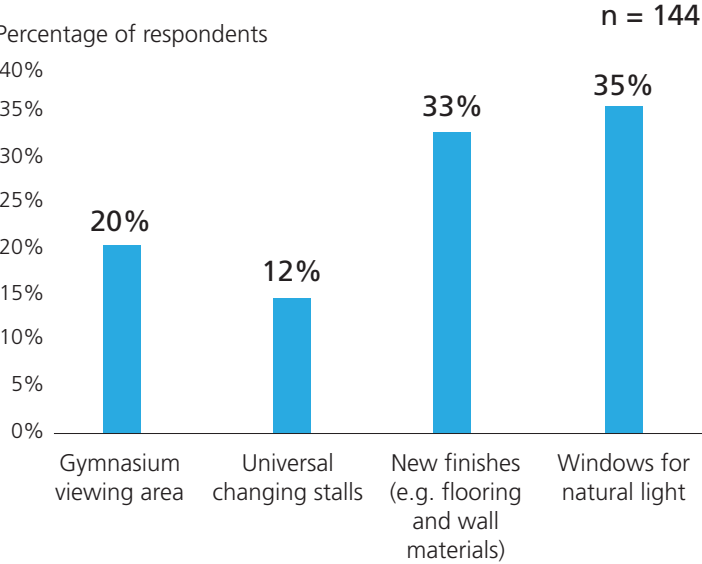
Of the proposed arena enhancements, improvements to the ventilation, heating and cooling were the most desired.



A few participants also suggested adding a heated viewing area for additional spectator comfort during games.

GYMNASIUM

The increased natural light from new windows and new finishes to the flooring and walls in the gymnasium were the top two enhancements desired by participants.



Several participants requested adding new amenities to the gym, including racquet sport courts for pickleball, tennis, paddleball and squash.

MULTI-PURPOSE ROOMS

Participants were most excited about adding rooms that can be combined, allowing for more flexible use.

A few participants mentioned they would like to see more community kitchens added to the facility to make it easier to serve food when hosting gatherings.

NEXT STEPS

Using the feedback collected, alongside considerations of technical and financial feasibility, City staff will refine and finalize a set of recommended improvements for Al Palladini Community Centre to present to Council for approval. If approved, the project will move to a detailed design phase and there may be opportunities for further community engagement.

