

# CITY HALL CONNECTS

December 2023

## Be in the know

City Hall Connects is a City of Vaughan print publication delivered to every household and business in Vaughan to keep you updated on what's happening in our community. This edition includes information about important City milestones, transformative projects and exciting things to do this winter season!

Subscribe to the City's digital eNewsletter for more frequent updates at [vaughan.ca/subscribe](https://vaughan.ca/subscribe).

## We're winter ready. Are you?

There's 'snow' place like home, but when you do need to leave the house this winter, you can do so with peace of mind knowing our crews are working around the clock to keep our city moving.



From preventing ice and snow from building up on roads or clearing it from paths, sidewalks and windrows, your safety is our top priority. With more than 230 pieces of snow-removal equipment to service more than 2,200 lane-kilometres of roads, 1,200 kilometres of sidewalks and park pathways, and 63 City-owned facilities, we're ready to take on whatever Mother Nature brings us this season.

### As we plow ahead, look out for BLIZZARD OF OZ and friends!

After reviewing hundreds of submissions for our Name the Plow contest, and thanks to your votes, the results are in! We've officially named 10 of our snowplows for the 2023/24 winter season! While you might be excited to see CTRL-SALT-DELETE and VAUGHAN-ILLA ICE out clearing your street, please remember to keep a safe distance from our plows and salting equipment – it's for your safety and the safety of our operators.

Here are some simple ways you can help ensure our winter operations run smoothly:

- Don't park cars on the street while snowplows are out clearing the roads.

- Clear snow and ice from the sidewalk bordering your property as soon as snowfall has ended.
- Remove anything from your property that may interfere with or be hazardous to plow crews, such as fencing and decorative stones.
- Be mindful of where you shovel snow. Remember, it's illegal to shovel snow or ice onto the road under the Ontario *Highway Traffic Act* and the [City's Dumping By-law](#).

For more information on our winter operations and to receive the latest information:

- call the SNOW Hotline at 905-879-SNOW (7669) or email [snow@vaughan.ca](mailto:snow@vaughan.ca).
- follow the City's official corporate channels on [X](#) (formerly known as Twitter), [Facebook](#), [Instagram](#), [LinkedIn](#) and [YouTube](#).
- subscribe to [Vaughan News](#).



Learn more and sign up for snow alerts at [vaughan.ca/snow](https://vaughan.ca/snow).

## Respecting taxpayers. Delivering Service Excellence.

Did you know the City of Vaughan continues to maintain one of the lowest tax rates in the Greater Toronto Area? It's true! The City is focused on keeping property tax rates low, respecting taxpayers' hard-earned money and delivering more than 200 quality programs and services that residents, businesses and visitors rely on each day.

The budget is made up of two parts:

- **Operating Budget** – spent on running City facilities, programs and services
- **Capital Budget** – spent on projects that include building City infrastructure and keeping it in a state of good repair, such as roads and buildings

Although less than 30 per cent of property taxes go to the City, our innovative and resident-centred budget is dedicated to investing in the community's future, embracing sustainable growth and delivering on the City's mission of Citizens First Through Service Excellence. The rest of your property taxes are directed to York Region for regional services like public health and policing, and the Province of Ontario for education.



Learn more at [vaughan.ca/budget](https://vaughan.ca/budget).

## Be informed, stay connected.

Read updates from the City at [vaughan.ca/news](https://vaughan.ca/news).

The online newsroom is updated daily!



# Message from Mayor Steven Del Duca

Dear neighbour,

It's been an exciting year at the City of Vaughan, and I'm pleased to keep you informed of all the important work happening in your community through the City Hall Connects newsletter. This publication is designed to provide critical updates on city-building milestones and news that impact you. I hope you enjoy reading it as much as we enjoyed putting it together for you.

I want to thank you for trusting me to lead this city we all love. I have had an incredible time in my first year as Mayor, and I remain grateful for your support every single day. I am passionate about continuing to serve you, addressing your needs and advancing the key initiatives in our city that matter most.

We started 2023 by hosting the City's Lunar New Year celebration, followed by the inaugural Mayor and Council New Year's Levee, and that was just the beginning! Together, we celebrated Black History Month in February with the Honourable Jean Augustine, and Winterfest returned to delight residents and visitors alike. Council endorsed the Nine-Point Action Plan to Fight Traffic Gridlock to keep Vaughan moving, and our award-winning Concerts in the Park series filled our summer with beautiful music. Thousands of key fob protective bags were distributed to residents to help fight auto theft in our neighbourhoods, and Council placed a renewed focus on community safety by including it as a pillar in our Strategic Plan for the first time. These are just some of the notable events and milestones to reflect on from 2023, but there is much more work to do.

I look forward to all we will achieve together in 2024 to move our city forward and ensure Vaughan remains one of the best communities to live in, work in and raise a family!

Yours sincerely,

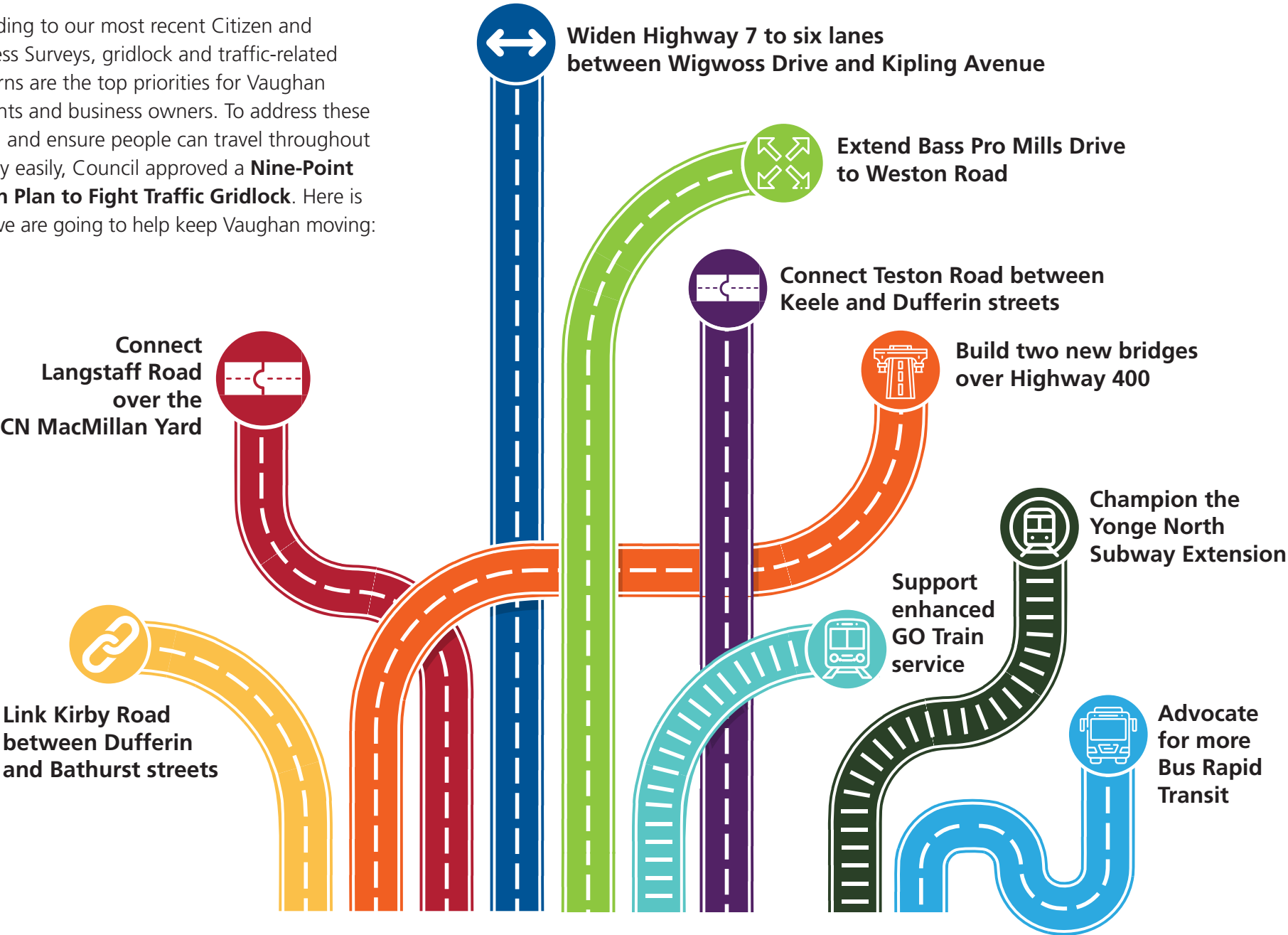


Steven Del Duca  
Mayor



## Nine-Point Action Plan to Fight Traffic Gridlock

According to our most recent Citizen and Business Surveys, gridlock and traffic-related concerns are the top priorities for Vaughan residents and business owners. To address these issues, and ensure people can travel throughout the city easily, Council approved a **Nine-Point Action Plan to Fight Traffic Gridlock**. Here is how we are going to help keep Vaughan moving:





# Creating a welcoming Vaughan



Vaughan is a vibrant and diverse city with an appreciation for the many cultures, creeds and faiths that thrive here. As an equal-opportunity employer and forward-thinking municipality, we are continually working to champion a more inclusive community. In fact, creating Active, Engaged and Inclusive Communities is one of the strategic priorities in the 2022-2026 Term of Council Service Excellence Strategic Plan.

We have a long-standing commitment to fostering a community culture that is diverse, inclusive and equitable, where all residents, employees, businesses and visitors have accessible opportunities to engage and participate. Guiding our actions is the City's Diversity, Equity and Inclusion Strategy and Multi-Year Action Plan.

This plan outlines our dedication to strengthening corporate diversity and inclusion efforts. It aims to identify and address systemic discrimination and inequities in access to municipal services, community participation and civic engagement.

Here are a few ways we are acting on our plan:

- The **Addressing Anti-Black Racism Action Plan** will identify and address anti-Black racism in Vaughan by improving municipal programs, policies, procedures and services.
- The **Accessibility Advisory Committee** provides advice to Council about the requirements and implementation of accessibility standards and the preparation, implementation and effectiveness of accessibility reports as required by the *Accessibility for Ontarians with Disabilities Act (2005)*.
- The new **Anti-Hate, Diversity and Inclusion Advisory Committee** began meeting.
- The **2023 to 2027 Multi-Year Accessibility Plan** will further our commitment to create a barrier-free community with universal access to its programs, services and facilities.

- The **rainbow crosswalk** in front of City Hall is a powerful symbol of our goal to advance inclusivity and acceptance of everyone that lives in or visits our city.
- Eight students completed **Project SEARCH**, a year-long transition-to-work program for high school students with developmental or intellectual impairments.

And our efforts are being noticed! Recently, we won a 2022 Canadian HR Award in the Excellence in Diversity and Inclusion category, which recognizes an organization with diversity and inclusion at the heart of its business. Being presented with this award reflects the innovative and leading best practices we employ to foster a dynamic and welcoming workplace. It also further validates the efforts underway to advance diversity and inclusion in the city.

These are only a few examples of the important work we are doing to advance diversity in the organization and create a more inclusive and equity-based community for all.



Learn more at [vaughan.ca/DEI](https://vaughan.ca/DEI).

# Celebrating extraordinary individuals

Through their compassion, innovation, advocacy and talent, Order of Vaughan recipients demonstrate the transformative power of individual efforts in shaping our city.

During an investiture ceremony on Nov. 8, Mayor Steven Del Duca bestowed the honour on five outstanding individuals who have made a meaningful impact on Vaughan's civic life.



The following awardees were recognized with an official Order of Vaughan certificate and pin:

- **Gary Gladstone**, Not-For-Profit
- **Gary Thompson**, Public Service
- **Jumol Royes**, Media and Communications
- **Sunder Singh**, Equity and Diversity
- **Wali Mohamed**, Not-For-Profit

The Order of Vaughan is the highest honour the City may present. The award recognizes leaders within the following categories: arts and entertainment, media and

communications, athletics, health and wellness, business, philanthropy, public service, education, science and technology, not-for-profit, equity and diversity, accessibility, environment and spirituality. Since its inception, and including this year's recipients, 63 remarkable individuals have been invested in the Order.



Learn more at [vaughan.ca/OrderofVaughan](https://vaughan.ca/OrderofVaughan).

## Road improvements in your community

Work is underway to provide additional capacity, more options for all travellers, maintain assets in a state of good repair and position the City of Vaughan for the future.

Stay informed about regional road construction projects by:



Visiting [york.ca/VaughanConstruction](https://york.ca/VaughanConstruction) for project information, traffic impacts, and answers to frequently asked questions



Following [@YorkRegionGovt](https://twitter.com/YorkRegionGovt) on Twitter/X and Facebook



Connecting with us by phone or email



Using traffic and navigation tools to help plan your commute



Dufferin Street improvements

**YORK REGION TRANSPORTATION OPERATIONS, PUBLIC WORKS**

Phone: 1-877-464-9675 ext. 75000

TTY: 1-866-512-6228

Email: [transportation@york.ca](mailto:transportation@york.ca)

After hours emergency: 1-877-464-9675 ext. 75200





# When it's freezing outside, remember to...



**Turn off outdoor taps** – the shut-off valve is typically in the basement. Once turned off, keep the outdoor taps open so any water remaining in the pipes can expand without causing them to burst.



**Insulate pipes** that are near an outside wall, in crawl spaces and attics.



**Watch for frost or condensation** on your pipes or a drop in your water pressure.



Have someone **check on your home regularly** if you're away to ensure it is heated and there are no water leaks.



Ensure areas with **indoor water pipes** are kept **above 8 degrees C (46 degrees F)**, especially near the water meter.

Contact a licensed plumber if you suspect your pipes are frozen to have them thawed.

## Keep catch basins and fire hydrants clear of snow and ice

The resident living closest to a catch basin is encouraged to help clear it of snow, ice and other debris, if it's safe to do so, to help prevent flooding. Ensure snow and ice are not blocking the area surrounding a hydrant and a clear path from the street to the hydrant is always maintained.



Learn more at [vaughan.ca/stormwater](https://vaughan.ca/stormwater).

## Keep waste off snowbanks and roads



Place waste on the curb on the right-hand side of the driveway (when facing the home) where possible. Do not put bins or bags on the road. Waste bins or bags buried in snow, frozen to the ground, on top of or behind snowbanks will not be collected.

# Check your mailbox for the 2024 Waste Collection Schedule!

Visit [vaughan.ca/waste](https://vaughan.ca/waste) to view or download a digital copy.

## Want to check your waste collection schedule online?

Download **Recycle Coach** to get personalized waste reminders, sorting tips and more right to your device.



## 2024 Waste Collection Schedule

Unlimited weekly recycling and organic collection. Collection times may change without notice. Every other week garbage collection.

### JANUARY

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### JUNE

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### JULY

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### AUGUST

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### SEPTEMBER

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### OCTOBER

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### NOVEMBER

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### DECEMBER

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| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 |    |    |    |    |


### Waste Collection Map

To determine your collection schedule:

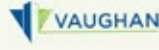
- Find where you live on the map.
- Note your collection day and if you live in a **blue zone** or **yellow zone**.
- Follow your colour throughout the calendar and use the symbols in the legend to determine what to set out at the curb.

My zone is: \_\_\_\_\_

My collection day is: \_\_\_\_\_



Download a blue or yellow schedule, or look up your address at [vaughan.ca/WasteCalendar](https://vaughan.ca/WasteCalendar)





# Check out the new and improved Woodbridge Avenue!

The Woodbridge Avenue Improvements and Streetscaping project is now complete! The newly enhanced Woodbridge Avenue promotes walking and transit use, provides a safe space for pedestrians away from vehicles, supports daily community life and events, captures inspirational, educational and heritage elements, increases tree coverage and more. Municipal infrastructure improvements made to the area include road rehabilitation, watermain replacements, sanitary sewer upgrades, streetscape and landscape enhancements, streetlighting improvements and traffic signal additions, among others. The City undertook this project to beautify the area, honour its history and complete key infrastructure



improvements to serve current and future residents and businesses in Woodbridge Village for years to come.

With help from the Government of Canada, through the Federal Economic Development

Agency for Southern Ontario, the City received more than \$2 million to help complete five city-building projects in Vaughan. This includes streetscaping along Woodbridge Avenue and improving infrastructure between Islington Avenue and Kipling Avenue.

Be sure to check out the newly improved Woodbridge Avenue and shop local to support your favourite businesses this season!



Learn more at [vaughan.ca/WoodbridgeAve](https://vaughan.ca/WoodbridgeAve).

# Working to enhance Kleinburg Village



Kleinburg Village is a picturesque and historic area located within Ward 1. Supported by the Kleinburg Business Improvement Association, it is home to more than 60 retail and service businesses, as well as schools, libraries, parks, art galleries and residences.

Starting in spring 2024, the City will be making improvements to this area, including adding new parking spaces, cycling facilities, streetscaping and landscape features, watermain, road rehabilitation and more. All of this work is part of the Kleinburg Village Improvements project, which the City is undertaking to address the significant growth this corridor has seen over the last decade and ensure municipal infrastructure continues to support the community for years to come. The project area extends along Islington Avenue, from Major Mackenzie Drive to Highway 27, along Nashville Road, from Highway 27 to

Islington Avenue, and along Stegman's Mill Road from Islington Avenue to Teston Road. Work is anticipated to be complete by summer 2026.

Kleinburg Village will remain open for business throughout the duration of the project. You're encouraged to continue to support local stores, restaurants and organizations during construction. Alternate temporary parking will be made available in the area (just north of the Village) when the work begins.

### Want to receive project updates?



Scan the QR code and subscribe to the project mailing list to receive construction and timeline updates, or visit [vaughan.ca/KleinburgVillage](https://vaughan.ca/KleinburgVillage).

## Hosting friends and family over the holidays?

Find seasonal itineraries, events and more at [visitvaughan.ca/winter](https://visitvaughan.ca/winter)

VAUGHAN

TOURISM  
vaughan

# All about Vaughan's planning process

**Do you know what it takes to build a world-class city like Vaughan?** As one of the fastest growing cities in Canada, Vaughan is constantly evolving. But new buildings

don't just pop up overnight – all development applications undergo a careful review by City staff, Vaughan Council and public agencies, where appropriate.

**Did you know you can also have a say? Have you ever wondered about the process to approve applications?** Or how they're reviewed? The City's Planning and Growth and Management portfolio answers your top questions about the planning process.



Scan the QR code to [learn more](#) about the process.



Watch a video to learn about what happens in a [Public Process Planning Meeting](#).



# Embrace the magic of winter in Vaughan

When the snow begins to fall, are you someone who braves the cold temperatures, or do you prefer to cozy up indoors? No matter how you choose to spend your free time this season, there's something for everyone to enjoy right here in Vaughan! Here are five ways to make the most of winter in your community:

### 1. Lace up your skates

Hit the ice at one of Vaughan's indoor arenas, outdoor ice rinks or skating trails for a quintessential Canadian winter experience. Enjoy a friendly hockey game, some light shinny or a leisurely skate with the kids with convenient drop-in activities and ice-skating options for all ages. 'Score' all the details at [vaughan.ca/skate](https://vaughan.ca/skate).

### 2. Explore snow-covered trails

Vaughan's trails are beautiful year-round, but a dusting of snow along the tree-lined paths adds a little extra sparkle to any winter outing. Bundle up and embark on an outdoor adventure through picturesque landscapes this winter. Whether you're looking for a leisurely stroll or something a little more strenuous, you're sure to find a snow-covered trail to enjoy at [vaughan.ca/GreatWalks](https://vaughan.ca/GreatWalks).

### 3. Cozy up with some comfort food

Winter is the perfect time to indulge in warm and comforting dishes, and Vaughan's culinary scene will not disappoint. Embrace the

welcoming ambiance of local eateries that feel just like home – without having to clean the dirty dishes! From traditional fare to innovative culinary creations, Vaughan's restaurants and cafés provide the ideal backdrop for savouring the flavours of the season. See what's on the menu at [visitvaughan.ca/dine](https://visitvaughan.ca/dine).

### 4. Enjoy indoor excitement

When the weather outside is chilly, make the most of your winter by exploring Vaughan's expansive range of exciting indoor attractions. You can immerse yourself in Canadian art or get up close and personal with one of the world's largest reptiles. Indoor excitement awaits across the city – plan your weekend itinerary at [visitvaughan.ca/winter](https://visitvaughan.ca/winter).

### 5. Warm up with some shopping

Vaughan's countless shopping destinations offer an ideal escape from the cold. From unique boutiques in the city's historic villages to the expansive list of retailers at one of the country's largest shopping centres, Vaughan offers endless options for all types of shoppers. Your perfect shopping destination is just a short ride away – map out your day of retail therapy at [visitvaughan.ca/shop](https://visitvaughan.ca/shop).

The fun never stops in Vaughan – regardless of the weather! For other great ways to enjoy

the city this winter, explore directories, event listings, itineraries and more.



Learn more  
[visitvaughan.ca](https://visitvaughan.ca)



## Cooking Connections

Team Building with a Culinary Flare



Roll up your sleeves and get into the kitchen with Vaughan Public Libraries! Strengthen bonds with hands-on sessions that promote collaboration between people. Bring up to 20 participants and choose from any two-hour sessions! Located in the VSES Teaching Kitchen in the heart of the Vaughan Metropolitan Centre.

For booking and more info, please e-mail [librarian.librarian@vaughan.ca](mailto:librarian.librarian@vaughan.ca) with the subject line "Cooking Connections"




[www.vaughanpl.info](https://www.vaughanpl.info)  
905.653.READ



## Get Creative at Vaughan Public Libraries


Did you know that you can record music in a library, create a range of crafts and discover virtual worlds? That's right – there's a lot more to Vaughan Public Libraries than books, games and movies. Our three Resource Libraries contain spaces that are ideal for makers, entrepreneurs, artists, and musicians of all ages. As a library user you can access a range of equipment, as well as the people who can get you started.



Here are just a few of the things you can do in these spaces:

- Record a song or podcast in the Recording Studio.
- Run a photoshoot in the Photography & Video Studio.
- 3D print, carve or laser cut components.
- Write computer code and program robots.
- Build electric circuits and control them with micro computers.
- Explore digital worlds in Virtual Reality.
- Build models and structures with engineering sets.
- Edit a video, build a website or create digital art.

You can drop in to use equipment on a first-come, first-served basis or you can book equipment or services in advance.



Visit any of our three Resource Libraries or go to [vaughanpl.info/shareit](https://vaughanpl.info/shareit) to find out more.



# Economic Development 101 - How we help

The City’s Economic Development department’s goal is to improve Vaughan’s economic vitality in a way that benefits the entire community. This includes everything from delivering small business and entrepreneurship support services through the Vaughan Business and Entrepreneurship Centre (VBEC) to developing the city’s economic assets – resources of value that can offer benefits, financial or otherwise, to the community, such as the Vaughan Healthcare Centre Precinct – and strengthening the city’s tourism-related sector through the Vaughan Destination Master Plan.

How is this done? The team creates relationships, builds networks and generates resources to meet the needs of Vaughan’s local businesses.



Learn more about how we can help:

### Business advisory services

We offer advice to entrepreneurs and businesses of all stages and sizes. Whether you’re mulling your first business idea or looking for solutions to complicated business challenges, we’re here to help with services ranging from research and business intelligence support to connections to funding sources, financing and grants.

Want to talk to a representative? The team offers one-on-one consultation services by appointment via tele- or video-conferencing as well as in-person. Small business assistance is available for in person drop-in services at Vaughan City Hall (2141 Major Mackenzie Dr.) from Monday to Friday between 9 a.m. and 4:30 p.m., excluding holidays. Medium and large enterprises can reach out directly to the team member that best represents their industry or location in Vaughan.

### Expanding or relocating to Vaughan

Our team can help you expand or relocate your business in Vaughan by supporting your real estate search, connecting you to the right people, sharing information about the community and advising on other opportunities and challenges.

### Finding partnership opportunities

We can help you find strategic partners and partnership opportunities to grow your business in Vaughan. We facilitate networking through events, entrepreneurship programming and our online networking platform, the Vaughan Business Café. You can ask for tailored suggestions by contacting us or signing up for a complimentary one-hour consultation with our team.

The City also offers a variety of partnership and sponsorship opportunities through the Corporate Partnerships program. From purchasing the naming rights to a City facility to program partnerships and infrastructure support, we can help customize a business-to-business or business-to-consumer opportunity that meets your business objectives and allows you to give back by directly investing in the community.

### Small business and entrepreneurship assistance

Our department offers support for local businesses and entrepreneurs at all stages. The VBEC provides one-stop services for Vaughan’s aspiring entrepreneurs and existing business owners, with access to business information, resources, training and hands-on assistance to start or grow a business in Vaughan. We can also help innovators take new ideas from concept to market by offering local commercialization support and access to a robust innovation ecosystem. Programs like Summer Company and Starter Company Plus are great for getting started.

### Tourism organization support

Our team is working to develop Vaughan’s tourism sector. The Council-approved Vaughan Destination Master Plan lays out a comprehensive plan for developing Vaughan’s tourism-related industry cluster. It does this through governance and City policy framework, product development, partnerships, marketing and communications, and research and data analysis.

Our initiatives support Vaughan-based tourism organizations and businesses by offering extended reach to visitors through marketing opportunities, a better understanding of visitors to Vaughan through reports and insights, and a strong network of peers and industry leaders through networking opportunities.

### Strategic initiative development

Our team also undertakes key strategic projects that establish economic assets. These projects aim to promote the growth of the city’s business community and attract businesses and talent to Vaughan. Our team has a goal to develop ambitious, sustainable and purpose-driven projects that better the community, including Smart City development initiatives (like the OVIN Mobility Demonstration Zone), creative placemaking through public art strategies as well as arts, culture and creative industry partnerships, and innovation projects (like the Vaughan Healthcare Centre Precinct) to create an epicentre of healthcare excellence.



To learn more about how the Economic Development team can assist you, visit [vaughanbusiness.ca](https://vaughanbusiness.ca).



View a full list of business events at [vaughanbusiness.ca/events](https://vaughanbusiness.ca/events).

## STAY OFF stormwater ponds!

Here’s why...

The water is constantly flowing in and out of the pond, resulting in unstable ice quality.

The thickness of the ice is highly unpredictable.

The water may include road salt and other contaminants that impact the quality of the ice.

## PROTECT WHAT MATTERS MOST. TEST YOUR SMOKE ALARMS TODAY.





# 2022-2026 Members of Council

Learn more about our  
Members of Council:  
[vaughan.ca/council](https://vaughan.ca/council)

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|---|---|--|---|--|
|  <p><b>Steven Del Duca</b><br/>Mayor</p> <p><a href="mailto:mayor@vaughan.ca">mayor@vaughan.ca</a><br/>905-832-2281, ext. 8888</p>                                   |  <p><b>Linda Jackson</b><br/>Deputy Mayor, Local and<br/>Regional Councillor</p> <p><a href="mailto:linda.jackson@vaughan.ca">linda.jackson@vaughan.ca</a><br/>905-832-2281, ext. 8085</p> |  <p><b>Mario Ferri</b><br/>Local and Regional<br/>Councillor</p> <p><a href="mailto:mario.ferri@vaughan.ca">mario.ferri@vaughan.ca</a><br/>905-832-2281, ext. 8999</p>           |  <p><b>Gino Rosati</b><br/>Local and Regional<br/>Councillor</p> <p><a href="mailto:gino.rosati@vaughan.ca">gino.rosati@vaughan.ca</a><br/>905-832-2281, ext. 8441</p> |  <p><b>Mario G. Racco</b><br/>Local and Regional<br/>Councillor</p> <p><a href="mailto:mariog.racco@vaughan.ca">mariog.racco@vaughan.ca</a><br/>905-832-2281, ext. 8960</p> |
|  <p><b>Marilyn Iafrate</b><br/>Ward 1 Councillor</p> <p><a href="mailto:marilyn.iafrate@vaughan.ca">marilyn.iafrate@vaughan.ca</a><br/>905-832-2281, ext. 8344</p> |  <p><b>Adriano Volpentesta</b><br/>Ward 2 Councillor</p> <p><a href="mailto:adriano.volpentesta@vaughan.ca">adriano.volpentesta@vaughan.ca</a><br/>905-832-2281, ext. 8877</p>           |  <p><b>Rosanna DeFrancesca</b><br/>Ward 3 Councillor</p> <p><a href="mailto:rosanna.defrancesca@vaughan.ca">rosanna.defrancesca@vaughan.ca</a><br/>905-832-2281, ext. 8339</p> |  <p><b>Chris Ainsworth</b><br/>Ward 4 Councillor</p> <p><a href="mailto:chris.ainsworth@vaughan.ca">chris.ainsworth@vaughan.ca</a><br/>905-832-2281, ext. 8342</p>   |  <p><b>Gila Martow</b><br/>Ward 5 Councillor</p> <p><a href="mailto:gila.martow@vaughan.ca">gila.martow@vaughan.ca</a><br/>905-832-2281, ext. 8633</p>                    |

# Participating in Council meetings

As one of the fastest growing cities in Canada, Vaughan is constantly evolving. But new buildings don't just pop up overnight – all development applications undergo a careful review by City staff, Vaughan Council and public agencies, where appropriate.

### Did you know you can also have a say?

Your opinion matters and is an important part of the planning and city-building process.

If you're looking to get involved in a public meeting and/or provide input on a specific item on the agenda, here's how:

- Speak live during the Public Meeting either in person, or via teleconference/telephone. To pre-register to speak, you must complete the Request to Speak form available at [vaughan.ca/CouncilMeetings](https://vaughan.ca/CouncilMeetings), or call Service Vaughan at 905-832-2281.
- Submit a written communication as part of an agenda item. All written communications can be emailed to the Office of the City Clerk at [clerks@vaughan.ca](mailto:clerks@vaughan.ca).
- Contact the City planner on file directly by phone, email or letter. Contact details can be found on the public meeting notice sent by mail, or you can reach out to Service Vaughan at 905-832-2281 or [service@vaughan.ca](mailto:service@vaughan.ca).



### How are Public Meetings promoted to the public?

The City issues a public notice for all development applications in accordance with statutory requirements outlined in the *Ontario Planning Act*. Typically, the public notice is issued a minimum of 20 days before the meeting to all residents living within 150 metres of the subject land. You can view the full schedule of upcoming meetings and agendas at [vaughan.ca/CouncilMeetings](https://vaughan.ca/CouncilMeetings).

### What happens at a Public Meeting?

Landowners present their application, including plans, at the public meeting. Councillors may comment or ask questions and members of the public have an opportunity to share their opinion if they have pre-registered to speak. The purpose of this meeting is to inform and gather feedback from Council and the community – no decision is made at this time.



Learn more at  
[vaughan.ca/CouncilMeetings](https://vaughan.ca/CouncilMeetings)

# Service Vaughan

Contact us to learn about a City service or program and to report a municipal issue:

- **Visit:** [vaughan.ca/ServiceVaughan](https://vaughan.ca/ServiceVaughan)
- **Call:** 905-832-2281  
Monday to Friday  
8:30 a.m. to 7:30 p.m.  
*Report municipal emergencies 24/7 by pressing 0*
- **Email:** [service@vaughan.ca](mailto:service@vaughan.ca)  
Monday to Friday  
8:30 a.m. to 4:30 p.m.
- **Come in:** Vaughan City Hall  
2141 Major Mackenzie Dr.  
Monday to Friday  
8:30 a.m. to 4:30 p.m.

