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Metrolinx

Accessibility Public Meeting

September 27, 2012

Toronto

COMMUNICATION C2
ACCESSIBILITY ADVISORY COMMITTEE
NOVEMBER 20, 2012



Purpose of Tonight's Meeting

- Seek feedback to ensure our services and projects reflect your needs
- Highlight efforts being made by Metrolinx to increase the accessibility of our services and ensure compliance with the Accessibility for Ontarians with Disabilities Act (AODA)



Need to Know Information

- Accessible washrooms
- Assistance and support during the meeting
- How to give feedback after tonight
- Evaluation forms
- Staying connected with Metrolinx accessibility initiatives



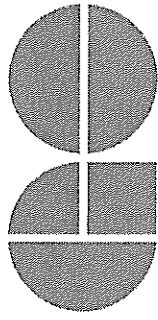
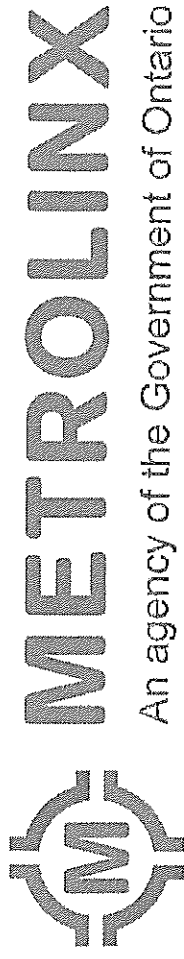
Agenda for Tonight's Meeting

- Welcome and introductions (7:05 - 7:15 PM)
- Accessibility overview presentation (7:15 - 7:30 PM)
- Format for roundtable discussions (7:30 – 7:35 PM)
- Roundtable discussions (7:40 - 8:10 PM, 8:15 - 8:45 PM)
- Closing remarks (8:50 - 8:55 PM)
- One-on-one discussions with staff (8:55 - 9:10 PM)



Our Mandate

Metrolinx, an agency of the Government of Ontario, was created to improve the coordination and integration of all modes of transportation in the Greater Toronto and Hamilton Area (GTHA).



A Division of METROLINX

Air Rail Link



A Division of METROLINX



Scope of Metrolinx's Accessibility Program

- Ensuring accessible delivery and compliance of Metrolinx services and operations
- Metrolinx regional transportation projects and initiatives
- Metrolinx corporate activities
- Stakeholder consultation



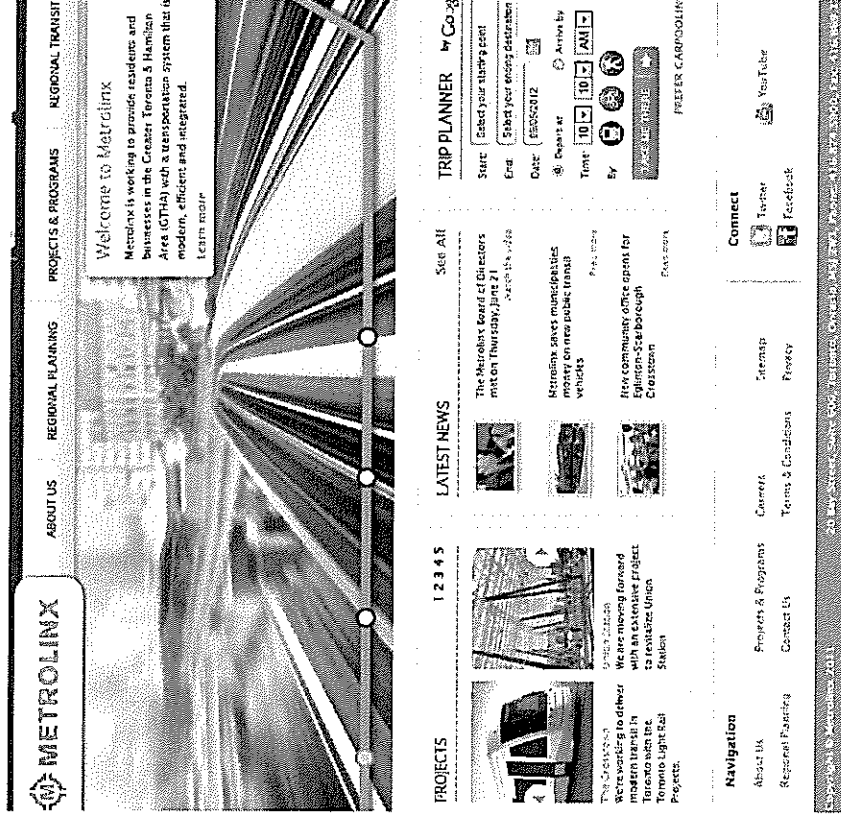
Annual and Multi-Year Accessibility Plan Requirements

- ODA requires an annual plan by the end of September
- AODA requires a multi-year plan by the end of December
- Public meetings and process for addressing feedback
- Annual progress reports on multi-year plan
- Full multi-year plan update in 5 years



Accessibility Plan - Metrolinx

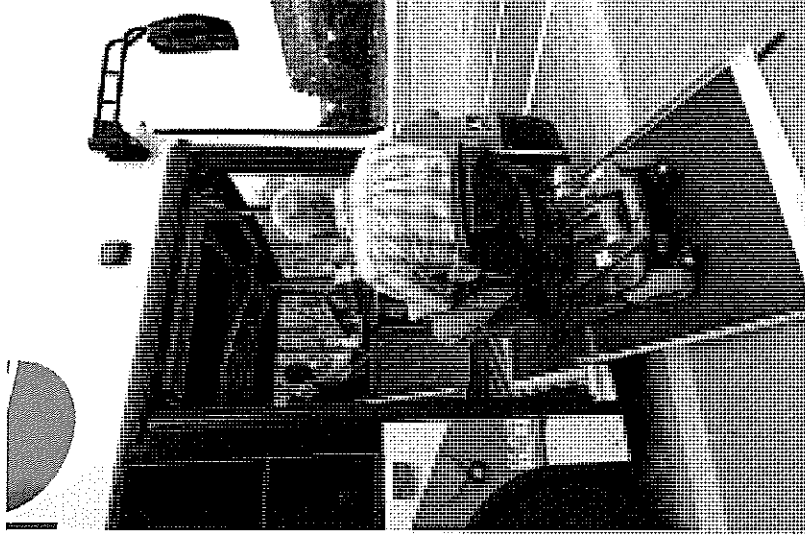
- Employment and purchasing policies are being formalized
- Some aspects of website content are not accessible - improvements are underway for 2013





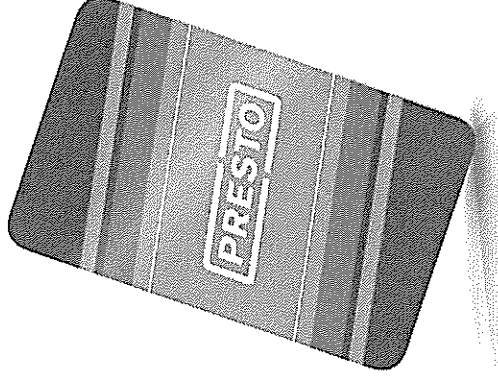
Accessibility Plan - GO Transit

- Train service
 - All GO Trains are accessible
 - 56 out of 62 stations are accessible
 - 5 additional rail stations will be fully accessible by 2016
- Bus service
 - All GO Buses have lifts or ramps
 - Most GO owned bus terminals and loops are accessible
 - 29 out of 45 bus routes are accessible
 - Half of remaining routes will be made accessible by 2013; working on plan for the rest
 - Many bus terminals/stops owned by others are not currently accessible



Accessibility Plan - PRESTO

- PRESTO is in service throughout GTHA, 14 TTC subway stations and expected across the entire TTC system by 2016
- Services are provided through self-service website, sales kiosks, call centre and by transit agency staff at various transit locations
- PRESTO ongoing accessibility enhancements/work efforts include:
 - Trial operation/assessment of “self-serve” kiosks equipped with a headphone jack feature
 - Web improvements by end of year
 - Equipment under development for TTC, and
 - GTHA agencies to meet their accessibility requirements





Accessibility Plan - New Transit Services

- Rapid Transit Development
 - VivaNext Bus Rapid Transit: 2014-2020 phased completion
 - Accessibility addressed by York Region in consultation with their Accessibility Advisory Committee
 - Toronto Light Rail Transit
 - Four light rail lines (Eglinton-Scarborough Crosstown, Scarborough RT replacement, Finch Ave. W. and Sheppard Ave. E) completed by 2020/2021
 - Vehicle design underway, and accessibility being addressed in consultation with TTC's ACAT and Metrolinx Accessibility Advisory Committee
 - Accessibility to be addressed through contracts with design-build contractor
- Air Rail Link
 - Trains under design
 - Stations under design using GO fully accessible enhanced accessibility standards
 - Consultation with Metrolinx Accessibility Advisory Committee



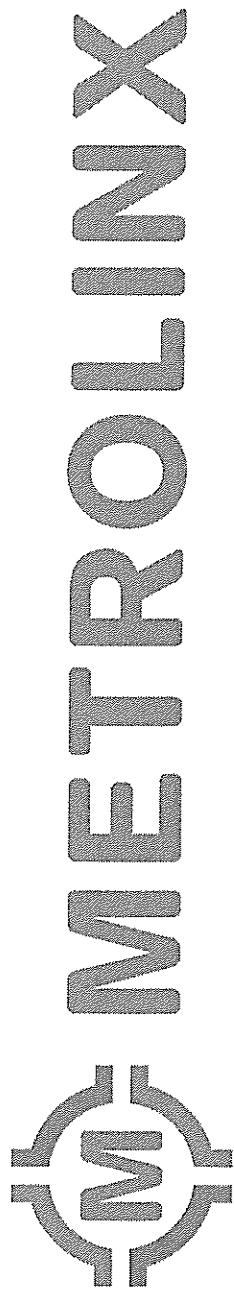
How We Will Use Input From Tonight

- Summary of feedback from public meetings will be posted and included in the multi-year accessibility plan
- Your input will be addressed throughout the plan
- Evaluation form
- We welcome hearing from people who want stay involved with Metrolinx accessibility initiatives



Format for Roundtable Discussions

- Round table topics
 - GO Transit services
 - GO Transit facilities and communications
 - PRESTO card
 - New rapid transit (Air Rail Link, Light Rail Transit)
- Opportunity to attend two different 30 minute sessions
 - Short, informal presentation
 - Facilitated discussion
 - Note takers will record discussion



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