



IS YOUR ACCOUNT UP-TO-DATE?

NEW ONLINE RECREATION REGISTRATION SYSTEM

COMING 2021

As we prepare to transition to the new software, we're asking current Recreation Services users to update their **email and address** online at vaughan.ca/RecOnline.

This will ensure that accurate contact information is migrated to the new registration system.

How to update your account:

1. Log-in to your account on vaughan.ca/RecOnline and click "edit account details"
2. Call 905.832.2281 and speak to a Citizen Service Representative
3. Visit any community centre and speak to Customer Service

Note that for options 1 and 2, you will need your **Family Account PIN**. Forgot your family PIN? No problem, simply call or visit your nearest community centre to receive your PIN or set-up a new account. Proof of ID and/or residency will be required.

NEW system features

- Mobile-friendly
- Easier navigation
- Enhanced search filters (keyword, age, day, time, location)
- Automated email notifications for reminders, cancellations & waitlists
- Secure online payment system (credit card & EFT)