



# Roles and Responsibilities in COVID-19 Emergency

**Service Vaughan**  
Submit and track service requests with the 24/7 online tool at [vaughan.ca/ServiceVaughan](http://vaughan.ca/ServiceVaughan)



- Animal services
- Building permits
- Burial permits
- Development applications
- Fire services
- Organic, garbage and recycling collection
- Park and amenity closures
- Parking enforcement
- Property standards enforcement
- Property tax
- Winter maintenance for local roads

**Business Information:**  
905-832-8526  
[vaughan.ca/business](http://vaughan.ca/business)

**Information:**  
905-832-2281 | [vaughan.ca](http://vaughan.ca)



[vaughan.ca/COVID19](http://vaughan.ca/COVID19)



- Ambulance
- Policing
- Public health
- Public housing
- Winter maintenance for regional roads
- Seniors housing
- Shelter support
- Transit (YRT, VIVAnext)

**Business Information:**  
[york.ca/business](http://york.ca/business)

**York Regional Police:**  
1-866-876-5423  
[info@yrp.ca](mailto:info@yrp.ca) | [yrp.ca](http://yrp.ca)

**York Region Public Health Health Connection Line:**  
1-800-361-5653

**Information:** 1-877-464-9675  
[accessyork@york.ca](mailto:accessyork@york.ca)

[york.ca/COVID19](http://york.ca/COVID19)



- Business support and closures
- Colleges and universities
- COVID-19 testing
- Health care
- Hospitals
- LCBO
- List of non-essential businesses
- Schools

**Telehealth Ontario:** 1-866-797-0000

**Business Information:**  
1-888-444-3659  
[ontario.ca/business](http://ontario.ca/business)

**Local representative:** [ola.org](http://ola.org)

**Medical supply donations:**  
1-888-777-0554  
[ontario.ca/OntarioTogether](http://ontario.ca/OntarioTogether)

[ontario.ca/COVID19](http://ontario.ca/COVID19)



- Access to credit
- Business support
- Canada Child Benefit
- Canada Student Loans
- Employee support
- Employment Insurance (EI)
- Foreign travel and support for Canadians abroad
- Income supports
- Income tax

**Support for individuals:**  
[canada.ca/en/departement-finance/economic-response-plan.html](http://canada.ca/en/departement-finance/economic-response-plan.html)

**Business and employee support:**  
[canada.ca/business](http://canada.ca/business)

**Support for Canadians abroad:**  
1-800-387-3124  
[travel.gc.ca](http://travel.gc.ca) | [sos@international.gc.ca](mailto:sos@international.gc.ca)

**Local representative:** [parl.gc.ca](http://parl.gc.ca)

[canada.ca/COVID19](http://canada.ca/COVID19)