# Program Satisfaction Survey Your voice. Your experience.







Tell us about your experience to help us enhance our programs.

## **SURVEY DRAW RULES**

You could win one of five (5) City of Vaughan Family Activity Pass Packages!

## **Eligibility**

The draw is open to all City of Vaughan residents who are 18 years of age or older. No purchase is necessary.

# Prize Package:

City of Vaughan Family Activity Pass Package: 4 Adult and 4 Child passes. Redeemable at any City of Vaughan community centre for swim, skate, sport, or fitness activities.

## **Draw Rules**

A valid entry is a completed Fall 2018 Satisfaction Survey, which is accessible online at surveymonkey.com/r/VaughanFallPrograms or vaughan.ca/recreation and in hardcopy form at any Vaughan community centre. Note: Contact information must be provided to validate entry into draw.

Entrants must use their first and last name that matches an official government-issued identification document that is to be presented when claiming his/her prize. Participants first and last name (initial only) may be promoted by the City of Vaughan in future promotional material. The decisions of the City of Vaughan with respect to all aspects of this draw are final and binding on all entrants without right of appeal, including, without limitations, any decisions regarding the eligibility/disqualification of entries and/or entrants.

By participating in this draw, the entrant is agreeing to be legally bound by the terms and conditions of these rules and all applicable laws. The City of Vaughan is not responsible for entries not received for whatever reason. Anyone determined to be in violation of these rules for any reason is subject to disqualification in the sole and absolute discretion of the City of Vaughan at any time.

### Winner Selection

Five (5) winners will be randomly selected from all the eligible entries at the end of survey close date: December 31, 2018 at 11:59 p.m. Winners will be notified via the email and/or a phone number they provided on the official ballot (survey), by January 25, 2019. Within five (5) business days of the email /phone notification, if no one responds to claim the prize, the City of Vaughan may choose to select another winner randomly, and at its sole discretion. This draw is subject to all applicable federal, provincial and municipal laws. Odds of winning are dependent on number of entries received.

### **Notice of Collection**

Personal information on this form is collected under the authority of the Municipal Act, 2001 and will be used for the purpose of administering the draw. Questions about this collection can be directed to RecreationServices@vaughan.ca, or City of Vaughan Recreation Services, 2141 Major Mackenzie Drive, Vaughan, L6A 1T1.

